

## CMA Physician Workforce Survey, 2017. National Results by FP/GP or Other Specialist, Gender, Age, and Province/Territory.

Q19. Typically, if a patient visits your office or is referred to you (for non-urgent care), how long would that patient wait until the first available appointment with you or your practice?

|                              |           | FP/GP or Other Specialist |                  | Gender |       |       |      | Age group |       |       |       |       |       |                |       |
|------------------------------|-----------|---------------------------|------------------|--------|-------|-------|------|-----------|-------|-------|-------|-------|-------|----------------|-------|
|                              |           | FP/GP                     | Other specialist | Female | Male  | Other | NR   | <35       | 35-44 | 45-54 | 55-64 | 65+   | NR    | All Physicians |       |
| Wait for non-urgent referral | Same week |                           | 50.0%            | 8.6%   | 32.8% | 30.8% | **   | **        | 41.5% | 29.0% | 31.2% | 29.5% | 34.7% | 27.7%          | 31.6% |
|                              | Weeks     |                           | 44.0%            | 80.9%  | 59.9% | 60.7% | **   | **        | 50.4% | 63.9% | 61.7% | 63.2% | 55.1% | 44.2%          | 60.4% |
|                              | Unsure    |                           | 2.9%             | 7.8%   | 5.3%  | 4.9%  | **   | **        | 6.8%  | 5.2%  | 5.1%  | 4.0%  | 4.8%  | 11.1%          | 5.0%  |
|                              | NR        |                           | 3.2%             | 2.7%   | 2.0%  | 3.6%  | **   | **        | 1.2%  | 1.8%  | 1.9%  | 3.3%  | 5.4%  | 17.0%          | 3.0%  |
|                              | Total     | %                         |                  | 100%   | 100%  | 100%  | 100% | **        | **    | 100%  | 100%  | 100%  | 100%  | 100%           | 100%  |
|                              | N         |                           | 29304            | 23351  | 22005 | 30386 | 20   | 243       | 4587  | 12009 | 13249 | 14171 | 7796  | 843            | 52655 |
|                              | n         |                           | 3021             | 2047   | 2380  | 2663  | 1    | 24        | 455   | 1108  | 1202  | 1439  | 782   | 82             | 5068  |

Notes:

Includes only those who provide patient care.

Excludes those who indicated "Not applicable".

Excludes those who abandoned the survey prior to this question.

NR=No response.

The responding sample (size: n) has been weighted to represent the population (size: N).

\*\*Responses suppressed when column 'n' is less than 30.

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**Q19. Number of weeks that a patient will wait until the first available appointment with you or your practice when contacting you for non-urgent care.**

|  |                    | FP/GP or Other Specialist |                  | Gender |        |       |     | Age group |        |        |        |        |       |                |
|--|--------------------|---------------------------|------------------|--------|--------|-------|-----|-----------|--------|--------|--------|--------|-------|----------------|
|  |                    | FP/GP                     | Other specialist | Female | Male   | Other | NR  | <35       | 35-44  | 45-54  | 55-64  | 65+    | NR    | All Physicians |
| Wait for non-urgent referral (Number of weeks) | Mean               | 1.95                      | 16.65            | 7.39   | 8.75   | **    | **  | 5.24      | 9.64   | 9.11   | 8.57   | 6.29   | 5.03  | 8.29           |
|  | Median             | .00                       | 6.00             | 2.00   | 2.00   | **    | **  | 1.00      | 2.00   | 2.00   | 2.00   | 2.00   | 2.00  | 2.00           |
|  | Mode               | .00                       | 4.00             | .00    | .00    | **    | **  | .00       | .00    | .00    | .00    | .00    | .00   | .00            |
|  | Standard Deviation | 6.53                      | 38.57            | 24.03  | 27.50  | **    | **  | 26.46     | 27.15  | 29.13  | 24.80  | 26.54  | 12.02 | 26.82          |
|  | Minimum            | .00                       | .00              | .00    | .00    | **    | **  | .00       | .00    | .00    | .00    | .00    | .00   | .00            |
|  | Maximum            | 104.00                    | 500.00           | 500.00 | 500.00 | **    | **  | 365.00    | 500.00 | 500.00 | 365.00 | 450.00 | 79.00 | 500.00         |
|  | N                  | 27398                     | 20784            | 20301  | 27637  | 0     | 243 | 4144      | 11142  | 12242  | 13072  | 6985   | 597   | 48182          |
| n  | 2831               | 1827                      | 2205             | 2429   | 0      | 24    | 412 | 1033      | 1113   | 1342   | 701    | 57     | 4658  |                |

**Notes:**

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Those who indicated same week were given a value of zero.

Excludes those who answered unsure or not applicable.

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**Q19. Typically, if a patient visits your office or is referred to you (for non-urgent care), how long would that patient wait until the first available appointment with you or your practice**

|                              |           | Province or territory |       |       |       |       |       |       |       |      |       |          |        |
|------------------------------|-----------|-----------------------|-------|-------|-------|-------|-------|-------|-------|------|-------|----------|--------|
|                              |           | BC                    | AB    | SK    | MB    | ON    | QC    | NB    | NS    | PE   | NL    | NT/YT/NU | Canada |
| Wait for non-urgent referral | Same week | 34.9%                 | 41.1% | 33.9% | 25.5% | 34.1% | 21.8% | 25.6% | 29.2% | **   | 32.1% | **       | 31.6%  |
|                              | Weeks     | 60.0%                 | 50.4% | 58.3% | 69.5% | 57.3% | 69.4% | 67.6% | 62.6% | **   | 53.3% | **       | 60.4%  |
|                              | Unsure    | 2.8%                  | 5.7%  | 4.8%  | 3.3%  | 5.5%  | 5.7%  | 3.1%  | 5.9%  | **   | 6.9%  | **       | 5.0%   |
|                              | NR        | 2.3%                  | 2.8%  | 3.0%  | 1.7%  | 3.1%  | 3.1%  | 3.7%  | 2.2%  | **   | 7.7%  | **       | 3.0%   |
|                              | Total     | %                     | 100%  | 100%  | 100%  | 100%  | 100%  | 100%  | 100%  | 100% | **    | 100%     | **     |
|                              | N         | 8023                  | 6856  | 1411  | 1798  | 18542 | 12177 | 1102  | 1552  | 172  | 895   | 129      | 52655  |
|                              | n         | 888                   | 871   | 176   | 243   | 1819  | 607   | 128   | 204   | 25   | 86    | 21       | 5068   |

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|  |                    | Province or territory |        |        |        |        |        |        |        |     |       |          | Canada |
|--|--------------------|-----------------------|--------|--------|--------|--------|--------|--------|--------|-----|-------|----------|--------|
|  |                    | BC                    | AB     | SK     | MB     | ON     | QC     | NB     | NS     | PE  | NL    | NT/YT/NU |        |
| Wait for non-urgent referral (Number of weeks) | Mean               | 9.19                  | 8.21   | 8.75   | 10.02  | 7.83   | 7.43   | 11.47  | 13.25  | **  | 5.72  | **       | 8.29   |
|  | Median             | 2.00                  | 1.00   | 2.00   | 2.00   | 2.00   | 2.00   | 2.00   | 2.00   | **  | 2.00  | **       | 2.00   |
|  | Mode               | .00                   | .00    | .00    | .00    | .00    | .00    | .00    | .00    | **  | .00   | **       | .00    |
|  | Standard Deviation | 28.21                 | 22.51  | 32.33  | 36.25  | 25.14  | 27.03  | 34.09  | 35.18  | **  | 11.94 | **       | 26.82  |
|  | Minimum            | .00                   | .00    | .00    | .00    | .00    | .00    | .00    | .00    | **  | .00   | **       | .00    |
|  | Maximum            | 500.00                | 365.00 | 300.00 | 420.00 | 450.00 | 500.00 | 365.00 | 260.00 | **  | 75.00 | **       | 500.00 |
|  | N                  | 7585                  | 6269   | 1273   | 1701   | 16904  | 10972  | 1027   | 1425   | 150 | 753   | 123      | 48182  |
| n  | 841                | 795                   | 159    | 230    | 1662   | 548    | 120    | 189    | 22     | 72  | 20    | 4658     |        |

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