

## Q08. Provision of patient/clinical care

<https://surveys.cma.ca/en/permalink/survey15>

Survey Date: 2017  
Full Question: Q08. Do you provide patient/clinical care (either direct or indirect)?  
Topic: Patient care  
Access to services  
Keywords: Access to services  
Clinical care  
Indirect patient care  
Patient care  
Practice setting

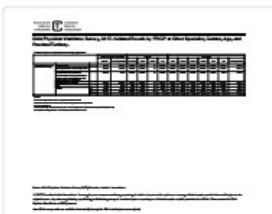
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## Q09. Organization of practice (solo, group, etc.)

<https://surveys.cma.ca/en/permalink/survey16>

Survey Date: 2017  
Full Question: Q09. How is your MAIN patient care setting organized? Check ONLY ONE. (Note that a solo or group practice could also include another health professional who does not have her/his own caseload).


Topic: Work setting  
Patient care  
Hospital setting  
Collaborative practice

Keywords: Collaborative practice  
Group practice  
Hospital setting  
Interprofessional  
Partner  
Patient care setting  
Practice setting  
Solo practice  
Team practice  
Work setting


Response Choices: Solo practice  
Group practice – community based  
Interprofessional practice – community based (physician(s) & other health professional(s) who have their own caseloads)  
Hospital-based practice


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## Q10. Providing on-call

<https://surveys.cma.ca/en/permalink/survey17>

Survey Date: 2017

Full Question: Q10. Do you provide on-call services?

Topic: Patient care  
On-call activities  
Hours of work and workload

Keywords: On-call hours  
On-call services  
Work hours  
Oncall  
Workload  
Oncall activities

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## Q11. Average on-call hours

<https://surveys.cma.ca/en/permalink/survey18>

Survey Date: 2017

Full Question: Q11. Estimate your average number of on-call work hours per month:

Topic: Patient care  
On-call activities  
Hours of work and workload

Keywords: On-call hours  
Oncall activities  
Oncall  
On-call services  
Work hours  
Workload

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## Q12. On-call hours in direct patient care

<https://surveys.cma.ca/en/permalink/survey19>

Survey Date: 2017

Full Question: Q12. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

Topic: Patient care  
On-call activities  
Hours of work and workload

Keywords: Clinical care  
On-call services  
On-call hours  
Oncall  
Oncall activities  
Patient care  
Work hours  
Workload

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## Q13. Work hours

<https://surveys.cma.ca/en/permalink/survey20>

Survey Date: 2017

Full Question:	Q13. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes.
Topic:	Patient care On-call activities Practice management (e.g., overhead costs, paperwork) Hours of work and workload
Keywords:	Administrative duties Committee work Indirect patient care On-call services Patient care Practice management Continuing medication education (CME) Research Teaching Work hours Oncall Oncall activities Workload
Response Choices:	Direct patient care without a teaching component, regardless of setting Direct patient care with a teaching component, regardless of setting Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.) Indirect patient care (charting, reports, phone calls, meeting patients' family, etc.) Health facility committees (academic planning committees) Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.) Research (including management of research and publications) Managing your practice (staff, facility, equipment, etc.) Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)

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## Q14. Hours on administrative forms

<https://surveys.cma.ca/en/permalink/survey21>

Survey Date: 2017

Full Question: Q14. How many hours per week do you spend completing administrative forms on behalf of your patients (e.g. third party insurance forms)?


Topic: Patient care  
Practice management (e.g., overhead costs, paperwork)  
Hours of work and workload


Keywords: 3rd party insurance forms  
Administrative duties  
Indirect patient care  
Paperwork  
Practice management  
Workload

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## Q16. Overhead costs

<https://surveys.cma.ca/en/permalink/survey23>

Survey Date: 2017

Full Question: Q16. What percentage of your gross professional income goes towards running your practice (e.g. staff, leases/rent/mortgage, equipment leasing/rental, personal benefits, vehicle costs, professional fees, malpractice dues, etc.)?

Topic: Remuneration method  
Practice management (e.g., overhead costs, paperwork)

Keywords: FFS  
Overhead costs  
Practice expenses  
Practice management  
Remuneration

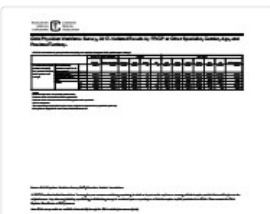
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## Q17. Accepting new patients

<https://surveys.cma.ca/en/permalink/survey24>

Survey Date: 2017

Full Question: Q17. To what extent is your practice accepting new patients into your MAIN patient care setting? Please check only ONE.

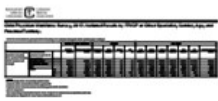
Topic: Patient care  
Hours of work and workload  
Access to services

Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times


Response Choices: No restrictions; practice is open to all new patients  
Partially closed  
Completely closed  
Does not apply to my practice setting


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## Q18. Number of patients seen

<https://surveys.cma.ca/en/permalink/survey25>

Survey Date: 2017

Full Question: Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):

Topic: Patient care  
Hours of work and workload  
Access to services  
On-call activities

Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times

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## Q19a. Patient access for URGENT cases

<https://surveys.cma.ca/en/permalink/survey26>

Survey Date: 2017

Full Question: Q19a. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

Topic: Patient care  
Hours of work and workload  
Access to services

Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Referral  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times

Response Choices: same day  
number of days

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## Q20. Access to resources

<https://surveys.cma.ca/en/permalink/survey27>

Survey Date: 2017

Full Question: Q20. Rate your access to the following for your patients:

Topic: Satisfaction

Patient care

Hospital setting

Access to services

Keywords: Access to services

Appointment availability

Clinical care

Hospital

Patient care

Referral

Satisfaction (professional)

Response Choices: Operating room

Endoscopy suites

Procedural rooms

Long-term care beds (e.g., nursing home, chronic care, etc.)

Hospital in-patient care on an urgent basis

Hospital care for elective procedures

Routine diagnostic services (e.g., lab, x-rays, etc.)

Advanced diagnostic services (e.g., MRI, CT, etc.)

Home care

Palliative care

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## Q21. Interprofessional collaboration

<https://surveys.cma.ca/en/permalink/survey28>

Survey Date: 2017

Full Question: Q21. Do you participate in an interprofessional collaborative practice excluding the hospital environment and excluding referrals that do not involve ongoing collaboration on the patient's care?

Topic: Patient care

Collaborative practice

Keywords:

Clinical care

Collaborative practice

Group practice

Interprofessional

Patient care

Partner

Team practice

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## Q21b. Rating of collaboration

<https://surveys.cma.ca/en/permalink/survey30>

Survey Date: 2017

Full Question: Q21b. How would you rate your interprofessional collaborative practice(s) in terms of optimal care for patients?

Topic: Patient care  
Collaborative practice

Keywords: Collaborative practice  
Group practice  
Interprofessional  
Patient care  
Team practice

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## Q22. Use of electronic records

<https://surveys.cma.ca/en/permalink/survey31>

Survey Date: 2017


Full Question: Q22. Do you use electronic records to enter and retrieve clinical patient notes in the care of your patients?

Topic: Patient care  
Electronic records and tools


Keywords: EHR  
Electronic health records  
Electronic medical records  
Electronic tools  
EMR  
Patient care  
Patient notes  
Patient record


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## Q23. Electronic tools used by physicians

<https://surveys.cma.ca/en/permalink/survey32>

Survey Date: 2017



Full Question: Q23. Please indicate which of the following electronic tools you use in the care of your patients:

Topic: Patient care  
Electronic records and tools

Keywords: EHR  
Electronic health records  
Electronic medical records  
Electronic tools  
EMR  
Patient care  
Patient notes  
Patient record

Response Choices: Reminders for patient care  
Ordering lab tests  
Ordering diagnostic tests  
Receipt of hospital visit and discharge information  
Clinical decision support tool  
Access to list of medications taken by a patient  
Warnings for drug interactions  
Interface to pharmacy/pharmacist  
Access to lab test/diagnostic results  
Referral to other physicians  
Secure transfer of patient information  
Access to provincial/territorial patient information systems  
Interface to non-doctor health professionals

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## Q24. Electronic tools used by patients

<https://surveys.cma.ca/en/permalink/survey33>

Survey Date: 2017

Full Question: Q24. Can patients in your practice do the following?

Topic: Patient care  
Electronic records and tools

Keywords: EHR  
Electronic health records  
Electronic medical records  
Electronic tools  
EMR  
Patient care  
Patient notes  
Patient record

Response Choices: Request appointments online (i.e. advance access e-scheduling)  
Request prescription renewals online  
View information from their health record online (e.g. lab test results or immunization history)  
Electronically add measurements (e.g. blood pressure readings) to their electronic record  
Electronically add text and/or other documentation to their electronic record

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## Q26. Overworked/underemployed

<https://surveys.cma.ca/en/permalink/survey36>

Survey Date: 2017

Full Question: Q26. Describe your current employment situation.

Topic: Satisfaction  
Hours of work and workload  
Employment status

Keywords: Career transition  
Overworked  
Employment status  
Satisfaction (professional)  
Underemployed  
Unemployed  
Work hours  
Work-life balance  
Workload

Response Choices: Overworked in my discipline  
Employed in my discipline to my satisfaction  
Underemployed in my discipline  
Not employed in my discipline

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## Q27. Satisfaction (professional life, balance)

<https://surveys.cma.ca/en/permalink/survey37>

Survey Date: 2017

Full Question: Q27. Rate your satisfaction with each of the following:


Topic: Satisfaction  
Hours of work and workload

Keywords: Satisfaction (professional)  
Work hours  
Work-life balance  
Workload


Response Choices: Your professional life  
The balance between your personal and professional commitments


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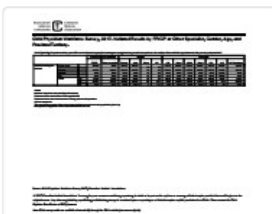
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## Q19b. Patient access for NON-URGENT cases

<https://surveys.cma.ca/en/permalink/survey71>

Survey Date: 2017

Full Question: Q19b. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?


Topic: Patient care  
Hours of work and workload  
Access to services

Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Referral  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times


Response Choices: same week  
number of weeks


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