

## Q09. Organization of practice (solo, group, etc.)

<https://surveys.cma.ca/en/permalink/survey16>

Survey Date: 2017

Full Question: Q09. How is your MAIN patient care setting organized? Check ONLY ONE. (Note that a solo or group practice could also include another health professional who does not have her/his own caseload).

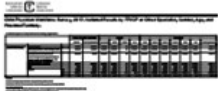
Topic: Work setting  
Patient care  
Hospital setting  
Collaborative practice

Keywords: Collaborative practice  
Group practice  
Hospital setting  
Interprofessional  
Partner  
Patient care setting  
Practice setting  
Solo practice  
Team practice  
Work setting


Response Choices: Solo practice  
Group practice – community based  
Interprofessional practice – community based (physician(s) & other health professional(s) who have their own caseloads)  
Hospital-based practice

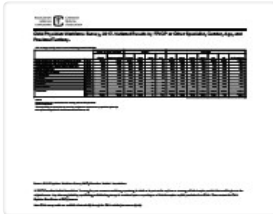
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## Q13. Work hours

<https://surveys.cma.ca/en/permalink/survey20>

Survey Date: 2017

Full Question: Q13. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes.


Topic: Patient care  
On-call activities  
Practice management (e.g., overhead costs, paperwork)  
Hours of work and workload

Keywords: Administrative duties  
Committee work  
Indirect patient care  
On-call services  
Patient care  
Practice management  
Continuing medication education (CME)  
Research  
Teaching  
Work hours  
Oncall  
Oncall activities  
Workload


- Response Choices:
- Direct patient care without a teaching component, regardless of setting
  - Direct patient care with a teaching component, regardless of setting
  - Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.)
  - Indirect patient care (charting, reports, phone calls, meeting patients' family, etc.)
  - Health facility committees (academic planning committees)
  - Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.)
  - Research (including management of research and publications)
  - Managing your practice (staff, facility, equipment, etc.)
  - Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)


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## Q14. Hours on administrative forms

<https://surveys.cma.ca/en/permalink/survey21>

Survey Date: 2017

Full Question: Q14. How many hours per week do you spend completing administrative forms on behalf of your patients (e.g. third party insurance forms)?


Topic: Patient care  
Practice management (e.g., overhead costs, paperwork)  
Hours of work and workload


Keywords: 3rd party insurance forms  
Administrative duties  
Indirect patient care  
Paperwork  
Practice management  
Workload

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## Q16. Overhead costs

<https://surveys.cma.ca/en/permalink/survey23>

Survey Date: 2017

Full Question: Q16. What percentage of your gross professional income goes towards running your practice (e.g. staff, leases/rent/mortgage, equipment leasing/rental, personal benefits, vehicle costs, professional fees, malpractice dues, etc.)?


Topic: Remuneration method  
Practice management (e.g., overhead costs, paperwork)


Keywords: FFS  
Overhead costs  
Practice expenses  
Practice management  
Remuneration

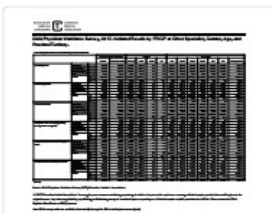
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## Q20. Access to resources

<https://surveys.cma.ca/en/permalink/survey27>

Survey Date: 2017

Full Question: Q20. Rate your access to the following for your patients:

Topic: Satisfaction  
Patient care  
Hospital setting  
Access to services

Keywords: Access to services  
Appointment availability  
Clinical care  
Hospital  
Patient care  
Referral  
Satisfaction (professional)

Response Choices: Operating room  
Endoscopy suites  
Procedural rooms  
Long-term care beds (e.g., nursing home, chronic care, etc.)  
Hospital in-patient care on an urgent basis  
Hospital care for elective procedures  
Routine diagnostic services (e.g., lab, x-rays, etc.)  
Advanced diagnostic services (e.g., MRI, CT, etc.)  
Home care  
Palliative care

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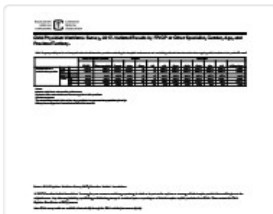
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## Q21. Interprofessional collaboration

<https://surveys.cma.ca/en/permalink/survey28>

Survey Date: 2017

Full Question: Q21. Do you participate in an interprofessional collaborative practice excluding the hospital environment and excluding referrals that do not involve ongoing collaboration on the patient's care?


Topic: Patient care  
Collaborative practice


Keywords: Clinical care  
Collaborative practice  
Group practice  
Interprofessional  
Patient care  
Partner  
Team practice

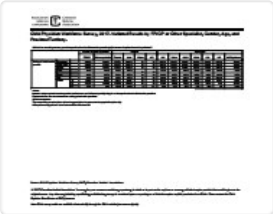
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## Q21b. Rating of collaboration

<https://surveys.cma.ca/en/permalink/survey30>

Survey Date: 2017


Full Question: Q21b. How would you rate your interprofessional collaborative practice(s) in terms of optimal care for patients?

Topic: Patient care  
Collaborative practice


Keywords: Collaborative practice  
Group practice  
Interprofessional  
Patient care  
Team practice


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## Q22. Use of electronic records

<https://surveys.cma.ca/en/permalink/survey31>

Survey Date: 2017

Full Question: Q22. Do you use electronic records to enter and retrieve clinical patient notes in the care of your patients?


Topic: Patient care  
Electronic records and tools


Keywords: EHR  
Electronic health records  
Electronic medical records  
Electronic tools  
EMR  
Patient care  
Patient notes  
Patient record

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## Q23. Electronic tools used by physicians

<https://surveys.cma.ca/en/permalink/survey32>

Survey Date: 2017

Full Question: Q23. Please indicate which of the following electronic tools you use in the care of your patients:

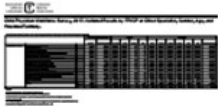
Topic: Patient care  
Electronic records and tools

Keywords: EHR  
Electronic health records  
Electronic medical records  
Electronic tools  
EMR  
Patient care  
Patient notes  
Patient record


Response Choices: Reminders for patient care  
Ordering lab tests  
Ordering diagnostic tests  
Receipt of hospital visit and discharge information  
Clinical decision support tool  
Access to list of medications taken by a patient  
Warnings for drug interactions  
Interface to pharmacy/pharmacist  
Access to lab test/diagnostic results  
Referral to other physicians  
Secure transfer of patient information  
Access to provincial/territorial patient information systems  
Interface to non-doctor health professionals


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## Q24. Electronic tools used by patients

<https://surveys.cma.ca/en/permalink/survey33>

Survey Date: 2017

Full Question: Q24. Can patients in your practice do the following?


Topic: Patient care  
Electronic records and tools

Keywords: EHR  
Electronic health records  
Electronic medical records  
Electronic tools  
EMR  
Patient care  
Patient notes  
Patient record


Response Choices: Request appointments online (i.e. advance access e-scheduling)  
Request prescription renewals online  
View information from their health record online (e.g. lab test results or immunization history)  
Electronically add measurements (e.g. blood pressure readings) to their electronic record  
Electronically add text and/or other documentation to their electronic record


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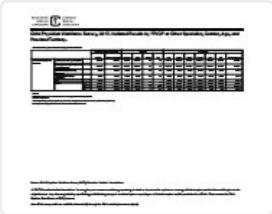
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## Q26. Overworked/underemployed

<https://surveys.cma.ca/en/permalink/survey36>

Survey Date: 2017

Full Question: Q26. Describe your current employment situation.

Topic: Satisfaction  
Hours of work and workload  
Employment status


Keywords: Career transition  
Overworked  
Employment status  
Satisfaction (professional)  
Underemployed  
Unemployed  
Work hours  
Work-life balance  
Workload


Response Choices: Overworked in my discipline  
Employed in my discipline to my satisfaction  
Underemployed in my discipline  
Not employed in my discipline

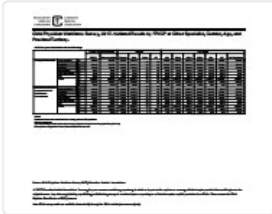
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## Q27. Satisfaction (professional life, balance)

<https://surveys.cma.ca/en/permalink/survey37>

Survey Date: 2017

Full Question: Q27. Rate your satisfaction with each of the following:


Topic: Satisfaction  
Hours of work and workload

Keywords: Satisfaction (professional)  
Work hours  
Work-life balance  
Workload


Response Choices: Your professional life  
The balance between your personal and professional commitments


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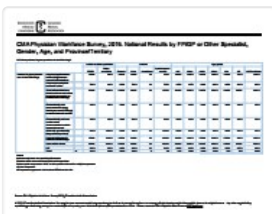
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## Q17. Electronic tools used by patients

<https://surveys.cma.ca/en/permalink/survey88>

Survey Date: 2019

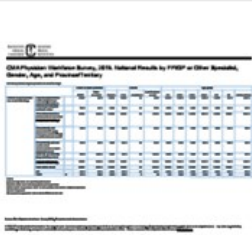
Full Question: Q17. Which of the following can patients in your practice do?

Topic: Patient care  
Electronic records and tools


- Keywords: Electronic medical records  
EMR  
Electronic health record  
EHR  
Patient notes  
Virtual care  
Visit  
Consult  
e-scheduling  
Online records  
Online prescriptions  
email
- Response Choices: Request appointments online (i.e. advance access e-scheduling)  
Request prescription renewals online  
View information from their health record online (e.g. lab test results or immunization history)  
Electronically add measurements (e.g. blood pressure readings) to their electronic record  
Electronically add text and/or other documentation to their electronic record  
Visit with you virtually (i.e. online by video)  
Consult with you via email or text message  
None of the above  
N/A (e.g. hospital practice only)


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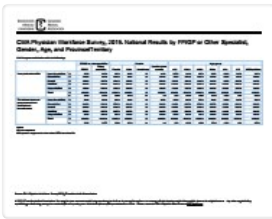
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## Q02. Satisfaction (professional life, balance)

<https://surveys.cma.ca/en/permalink/survey89>

Survey Date: 2019

Full Question: Q02. Rate your satisfaction with each of the following:  
Very dissatisfied  
Dissatisfied  
Neutral  
Satisfied  
Very satisfied

Topic: Satisfaction  
Hours of work and workload


Keywords: Work-life balance  
doctor satisfaction  
Physician satisfaction


Response Choices: Your professional life  
The balance between your personal and professional commitments

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## Q16. Electronic tools used by physicians

<https://surveys.cma.ca/en/permalink/survey103>



Survey Date: 2019

Full Question: Q16. Please indicate which of the following electronic tools you use in the care of your patients

Topic: Patient care  
Electronic records and tools

Keywords: Electronic medical records  
EMR  
Electronic health record  
EHR  
Patient notes

Response Choices: Reminders for patient care  
Ordering lab tests  
Ordering diagnostic tests  
Receipt of hospital visit and discharge information  
Clinical decision support tool  
Access to list of medications taken by a patient  
Warnings for drug interactions  
Interface to pharmacy/pharmacist  
Access to lab test/diagnostic results  
Referral to other physicians  
Secure transfer of patient information  
Access to provincial/territorial patient information systems  
Interface to non-doctor health professionals  
An Artificial Intelligence (AI)  
None of the above

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Province/Territory	Yes	No
Alberta	80%	20%
British Columbia	75%	25%
Manitoba	70%	30%
Ontario	75%	25%
Quebec	70%	30%
Atlantic	75%	25%
National Average	75%	25%

## Q18. Providing on-call

<https://surveys.cma.ca/en/permalink/survey104>

Survey Date: 2019

Full Question: Q18. Do you provide on-call services?

Topic: Hours of work and workload  
On-call activities  
Access to services  
Patient care  
Oncall

Keywords: On-call service  
Workload  
Oncall activities  
Oncall

Response Choices: Yes  
No

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CMAA Physician Workforce Survey, 2019, National Results by FPPSP or Other Specialty, Gender, Age, and Province/Territory

Province/Territory	Gender	Age	FPPSP or Other Specialty	Results
Alberta	Male	18-24	Family Medicine	100
			Internal Medicine	100
			Other	100
	Male	25-34	Family Medicine	100
			Internal Medicine	100
			Other	100
	Male	35-44	Family Medicine	100
			Internal Medicine	100
			Other	100
	Male	45-54	Family Medicine	100
			Internal Medicine	100
			Other	100
Male	55-64	Family Medicine	100	
		Internal Medicine	100	
		Other	100	
Male	65+	Family Medicine	100	
		Internal Medicine	100	
		Other	100	
Female	18-24	Family Medicine	100	
		Internal Medicine	100	
		Other	100	
Female	25-34	Family Medicine	100	
		Internal Medicine	100	
		Other	100	
Female	35-44	Family Medicine	100	
		Internal Medicine	100	
		Other	100	
Female	45-54	Family Medicine	100	
		Internal Medicine	100	
		Other	100	
Female	55-64	Family Medicine	100	
		Internal Medicine	100	
		Other	100	
Female	65+	Family Medicine	100	
		Internal Medicine	100	
		Other	100	

## Q19. Average on-call hours

<https://surveys.cma.ca/en/permalink/survey106>

Survey Date: 2019

Full Question: Q19. Estimate your average number of on-call work hours per month:

Topic: Access to services  
Hours of work and workload  
Patient care  
On-call activities  
Oncall

Keywords: Oncall  
Time  
Oncall activities  
On-call hours  
Workload

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## Q20. On-call hours in direct patient care

<https://surveys.cma.ca/en/permalink/survey109>

Survey Date: 2019

Full Question: Q20. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

Topic: Access to services  
Hours of work and workload  
On-call activities  
Patient care  
Oncall

Keywords: Oncall  
On-call hours  
Time  
Workload

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## Q21 & Q22. Work hours

<https://surveys.cma.ca/en/permalink/survey112>

Survey Date: 2019

Full Question: Q21 & Q22. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes (i.e., if an activity spans two categories, please report hours in only one category).


Topic: Hours of work and workload  
 Access to services  
 Patient care  
 Practice management (e.g., overhead costs, paperwork)  
 On-call activities  
 Oncall

Keywords: Workload  
 Time  
 Oncall


Response Choices: Direct patient care without a teaching component, regardless of setting  
 Direct patient care with a teaching component, regardless of setting  
 Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.)  
 Indirect patient care (charting, reports, phone calls, meeting patients' family, etc.)  
 Health facility committees (academic planning committees)  
 Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.)  
 Research (including management of research and publications)  
 Managing your practice (staff, facility, equipment, etc.)  
 Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)  
 Other  
 TOTAL HOURS WORKED PER WEEK


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