


Q08. Provision of patient/clinical care


<https://surveys.cma.ca/en/permalink/survey15>


Survey Date: 2017
Full Question: Q08. Do you provide patient/clinical care (either direct or indirect)?
Topic: Patient care
Access to services
Keywords: Access to services
Clinical care
Indirect patient care
Patient care
Practice setting

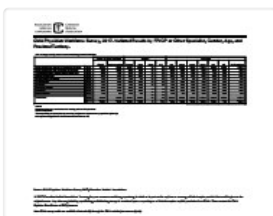
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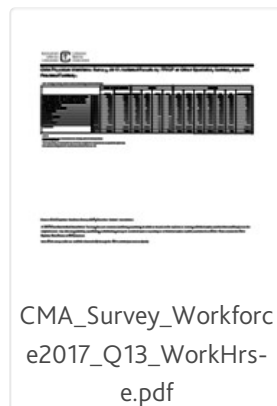
Q13. Work hours

<https://surveys.cma.ca/en/permalink/survey20>

Survey Date: 2017
Full Question: Q13. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes.

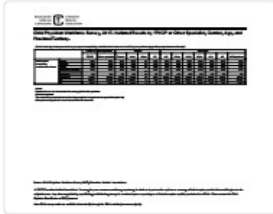
Topic:	<p>Patient care</p> <p>On-call activities</p> <p>Practice management (e.g., overhead costs, paperwork)</p> <p>Hours of work and workload</p>
Keywords:	<p>Administrative duties</p> <p>Committee work</p> <p>Indirect patient care</p> <p>On-call services</p> <p>Patient care</p> <p>Practice management</p> <p>Continuing medication education (CME)</p> <p>Research</p> <p>Teaching</p> <p>Work hours</p> <p>Oncall</p> <p>Oncall activities</p> <p>Workload</p>
Response Choices:	<p>Direct patient care without a teaching component, regardless of setting</p> <p>Direct patient care with a teaching component, regardless of setting</p> <p>Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.)</p> <p>Indirect patient care (charting, reports, phone calls, meeting patients' family, etc.)</p> <p>Health facility committees (academic planning committees)</p> <p>Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.)</p> <p>Research (including management of research and publications)</p> <p>Managing your practice (staff, facility, equipment, etc.)</p> <p>Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)</p>

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Q14. Hours on administrative forms

<https://surveys.cma.ca/en/permalink/survey21>

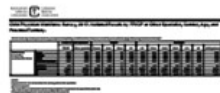
Survey Date: 2017

Full Question: Q14. How many hours per week do you spend completing administrative forms on behalf of your patients (e.g. third party insurance forms)?

Topic: Patient care
Practice management (e.g., overhead costs, paperwork)
Hours of work and workload

Keywords: 3rd party insurance forms
Administrative duties
Indirect patient care
Paperwork
Practice management
Workload

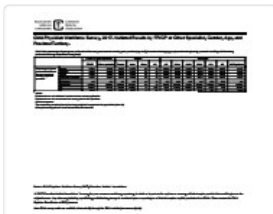
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Q16. Overhead costs

<https://surveys.cma.ca/en/permalink/survey23>


Survey Date: 2017

Full Question: Q16. What percentage of your gross professional income goes towards running your practice (e.g. staff, leases/rent/mortgage, equipment leasing/rental, personal benefits, vehicle costs, professional fees, malpractice dues, etc.)?


Topic: Remuneration method
Practice management (e.g., overhead costs, paperwork)


Keywords: FFS
Overhead costs
Practice expenses
Practice management
Remuneration

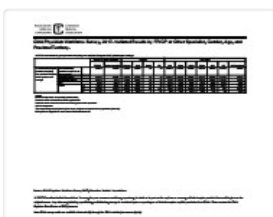
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Q17. Accepting new patients

<https://surveys.cma.ca/en/permalink/survey24>

Survey Date: 2017

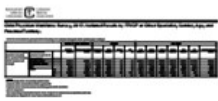
Full Question: Q17. To what extent is your practice accepting new patients into your MAIN patient care setting? Please check only ONE.

Topic: Patient care
Hours of work and workload
Access to services


Keywords: Access to services
Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times


Response Choices: No restrictions; practice is open to all new patients
Partially closed
Completely closed
Does not apply to my practice setting

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Q18. Number of patients seen

<https://surveys.cma.ca/en/permalink/survey25>

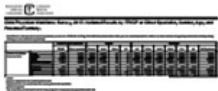
Survey Date: 2017

Full Question: Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):


Topic: Patient care
Hours of work and workload
Access to services
On-call activities


Keywords: Access to services
Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times

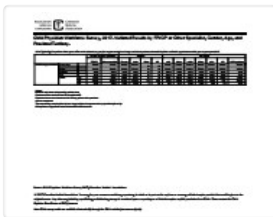
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Q19a. Patient access for URGENT cases

<https://surveys.cma.ca/en/permalink/survey26>

Survey Date: 2017


Full Question: Q19a. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

Topic: Patient care
Hours of work and workload
Access to services


Keywords: Access to services
Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times


Response Choices: same day
number of days

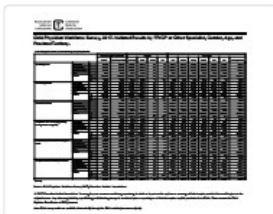
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Q20. Access to resources

<https://surveys.cma.ca/en/permalink/survey27>

Survey Date: 2017

Full Question: Q20. Rate your access to the following for your patients:

Topic: Satisfaction

- Patient care
- Hospital setting
- Access to services

Keywords: Access to services

- Appointment availability
- Clinical care
- Hospital
- Patient care
- Referral
- Satisfaction (professional)

Response Choices: Operating room

- Endoscopy suites
- Procedural rooms
- Long-term care beds (e.g., nursing home, chronic care, etc.)
- Hospital in-patient care on an urgent basis
- Hospital care for elective procedures
- Routine diagnostic services (e.g., lab, x-rays, etc.)
- Advanced diagnostic services (e.g., MRI, CT, etc.)
- Home care
- Palliative care

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Q22. Use of electronic records

<https://surveys.cma.ca/en/permalink/survey31>


Survey Date: 2017

Full Question: Q22. Do you use electronic records to enter and retrieve clinical patient notes in the care of your patients?


Topic: Patient care
Electronic records and tools


Keywords: EHR
Electronic health records
Electronic medical records
Electronic tools
EMR
Patient care
Patient notes
Patient record

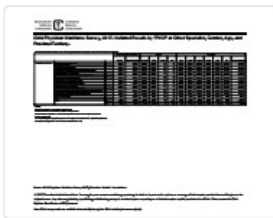
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Q23. Electronic tools used by physicians

<https://surveys.cma.ca/en/permalink/survey32>

Survey Date: 2017

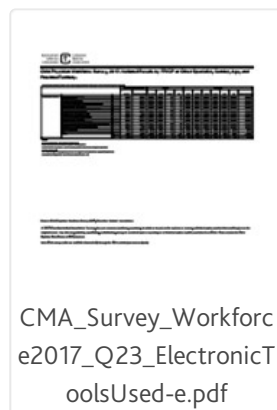
Full Question: Q23. Please indicate which of the following electronic tools you use in the care of your patients:

Topic: Patient care
Electronic records and tools

Keywords: EHR
Electronic health records
Electronic medical records
Electronic tools
EMR
Patient care
Patient notes
Patient record

Response Choices: Reminders for patient care
Ordering lab tests
Ordering diagnostic tests
Receipt of hospital visit and discharge information
Clinical decision support tool
Access to list of medications taken by a patient
Warnings for drug interactions
Interface to pharmacy/pharmacist
Access to lab test/diagnostic results
Referral to other physicians
Secure transfer of patient information
Access to provincial/territorial patient information systems
Interface to non-doctor health professionals

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Q24. Electronic tools used by patients

<https://surveys.cma.ca/en/permalink/survey33>

Survey Date: 2017

Full Question: Q24. Can patients in your practice do the following?

Topic: Patient care
Electronic records and tools

Keywords: EHR
Electronic health records
Electronic medical records
Electronic tools
EMR
Patient care
Patient notes
Patient record

Response Choices: Request appointments online (i.e. advance access e-scheduling)
Request prescription renewals online
View information from their health record online (e.g. lab test results or immunization history)
Electronically add measurements (e.g. blood pressure readings) to their electronic record
Electronically add text and/or other documentation to their electronic record

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Q26. Overworked/underemployed

<https://surveys.cma.ca/en/permalink/survey36>

Survey Date: 2017

Full Question: Q26. Describe your current employment situation.

Topic: Satisfaction
Hours of work and workload
Employment status

Keywords: Career transition
Overworked
Employment status
Satisfaction (professional)
Underemployed
Unemployed
Work hours
Work-life balance
Workload

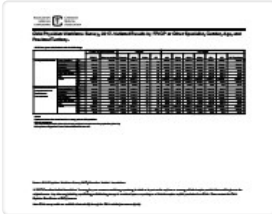
Response Choices: Overworked in my discipline
Employed in my discipline to my satisfaction
Underemployed in my discipline
Not employed in my discipline

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Q27. Satisfaction (professional life, balance)

<https://surveys.cma.ca/en/permalink/survey37>

Survey Date: 2017


Full Question: Q27. Rate your satisfaction with each of the following:

Topic: Satisfaction
Hours of work and workload


Keywords: Satisfaction (professional)
Work hours
Work-life balance
Workload


Response Choices: Your professional life
The balance between your personal and professional commitments

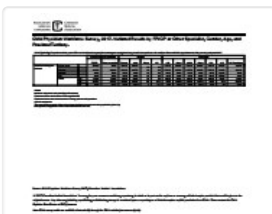
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Q19b. Patient access for NON-URGENT cases

<https://surveys.cma.ca/en/permalink/survey71>

Survey Date: 2017


Full Question: Q19b. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

Topic: Patient care
Hours of work and workload
Access to services


Keywords: Access to services
Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times


Response Choices: same week
number of weeks

Documents



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