



## Q07. Work setting

<https://surveys.cma.ca/en/permalink/survey14>

Survey Date: 2017

Full Question: Q07. Which of the following is your primary work setting?

Topic: Work setting  
Hospital setting

Keywords: Hospital setting  
Practice setting  
Work location  
Work setting

Response Choices: Private office/clinic (excluding free standing walk-in clinics)  
Community clinic/Community health centre  
Free-standing walk-in clinic  
Academic health sciences centre (AHSC)  
Non-AHSC teaching hospital  
Community hospital  
Other hospital  
Emergency department (in community hospital or AHSC)  
Nursing home/ Long term care facility / Seniors' residence  
University  
Research Unit  
Free-standing lab/diagnostic clinic  
Administrative office / Corporate Office

## Documents



CMA\_Survey\_Workforc  
e2017\_Q7\_WorkSetting  
-e.pdf

 Read PDF

 Download PDF

## Q09. Organization of practice (solo, group, etc.)

<https://surveys.cma.ca/en/permalink/survey16>

Survey Date: 2017

Full Question: Q09. How is your MAIN patient care setting organized? Check ONLY ONE. (Note that a solo or group practice could also include another health professional who does not have her/his own caseload).

Topic: Work setting

Patient care

Hospital setting

Collaborative practice

Keywords: Collaborative practice

Group practice

Hospital setting

Interprofessional

Partner

Patient care setting

Practice setting

Solo practice

Team practice

Work setting

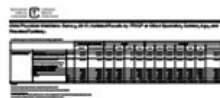
Response Choices: Solo practice

Group practice – community based

Interprofessional practice – community based (physician(s) & other health professional(s) who have their own caseloads)

Hospital-based practice

## Documents

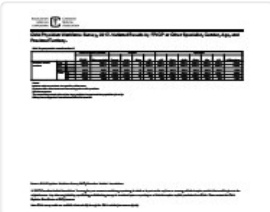


CMA\_Survey\_Workforc  
e2017\_Q9\_OrgSetting-

e.pdf

 Read PDF

 Download PDF



## Q10. Providing on-call

<https://surveys.cma.ca/en/permalink/survey17>

Survey Date: 2017

Full Question: Q10. Do you provide on-call services?

Topic: Patient care

On-call activities

Hours of work and workload

Keywords: On-call hours

On-call services

Work hours

Oncall

Workload

Oncall activities

## Documents

---



CMA\_Survey\_Workforc  
e2017\_Q10\_OnCall-  
e.pdf

 Read PDF

 Download PDF



## Q11. Average on-call hours

<https://surveys.cma.ca/en/permalink/survey18>

Survey Date: 2017

Full Question: Q11. Estimate your average number of on-call work hours per month:

Topic: Patient care  
On-call activities  
Hours of work and workload

Keywords: On-call hours  
Oncall activities  
Oncall  
On-call services  
Work hours  
Workload

### Documents

---

CMA\_Survey\_Workforce2017\_Q11\_OnCallHours-e.pdf

 Read PDF

 Download PDF



## Q12. On-call hours in direct patient care

<https://surveys.cma.ca/en/permalink/survey19>

Survey Date: 2017

Full Question: Q12. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

Topic: Patient care  
On-call activities  
Hours of work and workload

Keywords: Clinical care  
On-call services  
On-call hours  
Oncall  
Oncall activities  
Patient care  
Work hours  
Workload

### Documents

---



CMA\_Survey\_Workforc  
e2017\_Q12\_OnCallHrs  
PtCare-e.pdf

 Read PDF

 Download PDF



## Q13. Work hours

<https://surveys.cma.ca/en/permalink/survey20>

Survey Date: 2017

|                   |   |
|-------------------|---|
| Full Question:    | Q13. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes.   |
| Topic:            | Patient care<br>On-call activities<br>Practice management (e.g., overhead costs, paperwork)<br>Hours of work and workload   |
| Keywords:         | Administrative duties<br>Committee work<br>Indirect patient care<br>On-call services<br>Patient care<br>Practice management<br>Continuing medication education (CME)<br>Research<br>Teaching<br>Work hours<br>Oncall<br>Oncall activities<br>Workload   |
| Response Choices: | Direct patient care without a teaching component, regardless of setting<br>Direct patient care with a teaching component, regardless of setting<br>Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.)<br>Indirect patient care (charting, reports, phone calls, meeting patients' family, etc.)<br>Health facility committees (academic planning committees)<br>Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.)<br>Research (including management of research and publications)<br>Managing your practice (staff, facility, equipment, etc.)<br>Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.) |

## Documents

---



CMA\_Survey\_Workforc  
e2017\_Q13\_WorkHrs-  
e.pdf

 Read PDF

 Download PDF



## Q14. Hours on administrative forms

<https://surveys.cma.ca/en/permalink/survey21>

Survey Date: 2017

Full Question: Q14. How many hours per week do you spend completing administrative forms on behalf of your patients (e.g. third party insurance forms)?

Topic: Patient care  
Practice management (e.g., overhead costs, paperwork)  
Hours of work and workload

Keywords: 3rd party insurance forms  
Administrative duties  
Indirect patient care  
Paperwork  
Practice management  
Workload

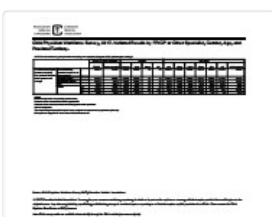
### Documents

---

CMA\_Survey\_Workforce2017\_Q14\_AdminForms-e.pdf

 Read PDF

 Download PDF



## Q17. Accepting new patients

<https://surveys.cma.ca/en/permalink/survey24>

Survey Date: 2017



Full Question: Q17. To what extent is your practice accepting new patients into your MAIN patient care setting? Please check only ONE.

Topic: Patient care  
Hours of work and workload  
Access to services

Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times

Response Choices: No restrictions; practice is open to all new patients  
Partially closed  
Completely closed  
Does not apply to my practice setting

## Documents

---



CMA\_Survey\_Workforce2017\_Q17\_PracticeStatus-e.pdf

 Read PDF

 Download PDF



## Q18. Number of patients seen

<https://surveys.cma.ca/en/permalink/survey25>

Survey Date: 2017

Full Question: Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):

Topic: Patient care  
Hours of work and workload  
Access to services  
On-call activities

Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times

### Documents

---



CMA\_Survey\_Workforce2017\_Q18\_NumPatients-e.pdf

 Read PDF

 Download PDF



## Q19a. Patient access for URGENT cases

<https://surveys.cma.ca/en/permalink/survey26>

Survey Date: 2017

Full Question: Q19a. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

Topic: Patient care  
Hours of work and workload  
Access to services

Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Referral  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times

Response Choices: same day  
number of days

### Documents

---



CMA\_Survey\_Workforc  
e2017\_Q19a\_WaitTime  
UrgCare-e.pdf

 Read PDF

 Download PDF



## Q20. Access to resources

<https://surveys.cma.ca/en/permalink/survey27>

Survey Date: 2017

Full Question: Q20. Rate your access to the following for your patients:

Topic: Satisfaction

Patient care

Hospital setting

Access to services

Keywords: Access to services

Appointment availability

Clinical care

Hospital

Patient care

Referral

Satisfaction (professional)

Response Choices: Operating room

Endoscopy suites

Procedural rooms

Long-term care beds (e.g., nursing home, chronic care, etc.)

Hospital in-patient care on an urgent basis

Hospital care for elective procedures

Routine diagnostic services (e.g., lab, x-rays, etc.)

Advanced diagnostic services (e.g., MRI, CT, etc.)

Home care

Palliative care

## Documents

---



CMA\_Survey\_Workforc  
e2017\_Q20\_Access-  
e.pdf

 Read PDF

 Download PDF



## Q25a. Changes made to practice

<https://surveys.cma.ca/en/permalink/survey34>

Survey Date: 2017

Full Question: Q25a. With reference to the LAST 2 YEARS, please check all of the following changes you have already made:

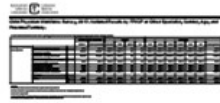
Topic: Retirement  
Practice relocation  
On-call activities  
Hours of work and workload

Keywords: Career transition  
Oncall  
Oncall activities  
On-call services  
Overworked  
Patient load  
Practice relocation  
Retirement  
Work hours  
Work location  
Work-life balance  
Workload

Response Choices: Retired from clinical practice  
Reduced weekly work hours (excluding on-call)  
Increased weekly work hours (excluding on-call)  
Relocated my practice to another province/territory in Canada  
Practised in the USA  
Practised in another country

## Documents

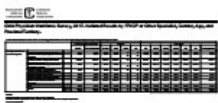
---



CMA\_Survey\_Workforc  
e2017\_Q25a\_Changes  
Made-e.pdf

 Read PDF

 Download PDF



## Q25b. Planned changes to practice

<https://surveys.cma.ca/en/permalink/survey35>

Survey Date: 2017

Full Question: Q25b. With reference to the NEXT 2 YEARS, please check all of the following changes that you are planning to make:

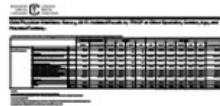
Topic: Retirement  
Practice relocation  
On-call activities  
Hours of work and workload

Keywords: Career transition  
On-call services  
Oncall  
Oncall activities  
Overworked  
Patient load  
Practice relocation  
Retirement  
Work hours  
Work location  
Work-life balance  
Workload

- Response Choices:
- Retire from clinical practice
  - Retire completely from medical practice
  - Reduce weekly work hours (excluding on-call)
  - Increase weekly work hours (excluding on-call)
  - Relocate my practice to another province/territory in Canada
  - Practise in the USA
  - Practise in another country

## Documents

---



CMA\_Survey\_Workforc  
e2017\_Q25b\_ChangesP  
lanned-e.pdf

 Read PDF

 Download PDF



## Q26. Overworked/underemployed

<https://surveys.cma.ca/en/permalink/survey36>

Survey Date: 2017

Full Question: Q26. Describe your current employment situation.

Topic: Satisfaction  
Hours of work and workload  
Employment status

Keywords: Career transition  
Overworked  
Employment status  
Satisfaction (professional)  
Underemployed  
Unemployed  
Work hours  
Work-life balance  
Workload

Response Choices: Overworked in my discipline  
Employed in my discipline to my satisfaction  
Underemployed in my discipline  
Not employed in my discipline

### Documents

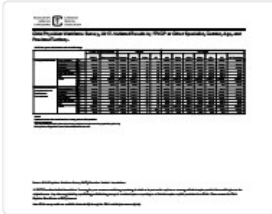
---

CMA\_Survey\_Workforce2017\_Q26\_Employment-e.pdf

 Read PDF

 Download PDF





## Q27. Satisfaction (professional life, balance)

<https://surveys.cma.ca/en/permalink/survey37>

Survey Date: 2017

Full Question: Q27. Rate your satisfaction with each of the following:


Topic: Satisfaction  
Hours of work and workload

Keywords: Satisfaction (professional)  
Work hours  
Work-life balance  
Workload


Response Choices: Your professional life  
The balance between your personal and professional commitments


### Documents

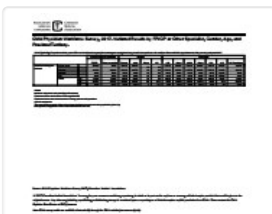
---



CMA\_Survey\_Workforc  
e2017\_Q27\_Satisfactio  
n-e.pdf

 Read PDF

 Download PDF



## Q19b. Patient access for NON-URGENT cases

<https://surveys.cma.ca/en/permalink/survey71>

Survey Date: 2017

Full Question: Q19b. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?


Topic: Patient care  
Hours of work and workload  
Access to services

Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Referral  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times


Response Choices: same week  
number of weeks


## Documents

---



CMA\_Survey\_Workforc  
e2017\_Q19b\_WaitTime  
NonUrgCare-e.pdf

 Read PDF

 Download PDF