

## Q13. Work hours

<https://surveys.cma.ca/en/permalink/survey20>

Survey Date: 2017

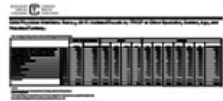
Full Question: Q13. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes.

Topic: Patient care  
On-call activities  
Practice management (e.g., overhead costs, paperwork)  
Hours of work and workload

Keywords: Administrative duties  
Committee work  
Indirect patient care  
On-call services  
Patient care  
Practice management  
Continuing medication education (CME)  
Research  
Teaching  
Work hours  
Oncall  
Oncall activities  
Workload

Response Choices: Direct patient care without a teaching component, regardless of setting  
Direct patient care with a teaching component, regardless of setting  
Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.)  
Indirect patient care (charting, reports, phone calls, meeting patients' family, etc.)  
Health facility committees (academic planning committees)  
Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.)  
Research (including management of research and publications)  
Managing your practice (staff, facility, equipment, etc.)  
Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)

## Documents



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## Q14. Hours on administrative forms

<https://surveys.cma.ca/en/permalink/survey21>

Survey Date: 2017

Full Question: Q14. How many hours per week do you spend completing administrative forms on behalf of your patients (e.g. third party insurance forms)?


Topic: Patient care  
Practice management (e.g., overhead costs, paperwork)  
Hours of work and workload


Keywords: 3rd party insurance forms  
Administrative duties  
Indirect patient care  
Paperwork  
Practice management  
Workload

### Documents

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## Q16. Overhead costs

<https://surveys.cma.ca/en/permalink/survey23>

Survey Date: 2017

Full Question: Q16. What percentage of your gross professional income goes towards running your practice (e.g. staff, leases/rent/mortgage, equipment leasing/rental, personal benefits, vehicle costs, professional fees, malpractice dues, etc.)?

Topic: Remuneration method  
Practice management (e.g., overhead costs, paperwork)

Keywords: FFS  
Overhead costs  
Practice expenses  
Practice management  
Remuneration

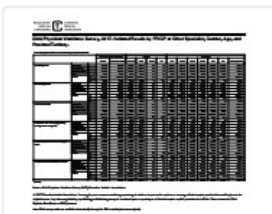
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## Q20. Access to resources

<https://surveys.cma.ca/en/permalink/survey27>

Survey Date: 2017

Full Question: Q20. Rate your access to the following for your patients:

Topic: Satisfaction  
Patient care  
Hospital setting  
Access to services

Keywords: Access to services  
Appointment availability  
Clinical care  
Hospital  
Patient care  
Referral  
Satisfaction (professional)

Response Choices: Operating room  
Endoscopy suites  
Procedural rooms  
Long-term care beds (e.g., nursing home, chronic care, etc.)  
Hospital in-patient care on an urgent basis  
Hospital care for elective procedures  
Routine diagnostic services (e.g., lab, x-rays, etc.)  
Advanced diagnostic services (e.g., MRI, CT, etc.)  
Home care  
Palliative care

## Documents

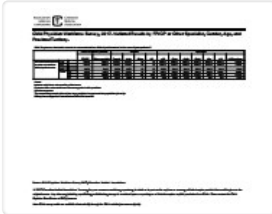
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## Q22. Use of electronic records

<https://surveys.cma.ca/en/permalink/survey31>

Survey Date: 2017

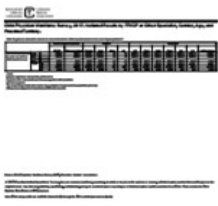
Full Question: Q22. Do you use electronic records to enter and retrieve clinical patient notes in the care of your patients?

Topic: Patient care  
Electronic records and tools


Keywords: EHR  
Electronic health records  
Electronic medical records  
Electronic tools  
EMR  
Patient care  
Patient notes  
Patient record


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## Q23. Electronic tools used by physicians

<https://surveys.cma.ca/en/permalink/survey32>

Survey Date: 2017

Full Question: Q23. Please indicate which of the following electronic tools you use in the care of your patients:

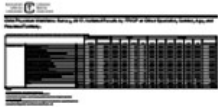
Topic: Patient care  
Electronic records and tools

Keywords: EHR  
Electronic health records  
Electronic medical records  
Electronic tools  
EMR  
Patient care  
Patient notes  
Patient record


Response Choices: Reminders for patient care  
Ordering lab tests  
Ordering diagnostic tests  
Receipt of hospital visit and discharge information  
Clinical decision support tool  
Access to list of medications taken by a patient  
Warnings for drug interactions  
Interface to pharmacy/pharmacist  
Access to lab test/diagnostic results  
Referral to other physicians  
Secure transfer of patient information  
Access to provincial/territorial patient information systems  
Interface to non-doctor health professionals


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## Q24. Electronic tools used by patients

<https://surveys.cma.ca/en/permalink/survey33>

Survey Date: 2017

Full Question: Q24. Can patients in your practice do the following?


Topic: Patient care  
Electronic records and tools

Keywords: EHR  
Electronic health records  
Electronic medical records  
Electronic tools  
EMR  
Patient care  
Patient notes  
Patient record


Response Choices: Request appointments online (i.e. advance access e-scheduling)  
Request prescription renewals online  
View information from their health record online (e.g. lab test results or immunization history)  
Electronically add measurements (e.g. blood pressure readings) to their electronic record  
Electronically add text and/or other documentation to their electronic record


### Documents

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## Q26. Overworked/underemployed

<https://surveys.cma.ca/en/permalink/survey36>

Survey Date: 2017

Full Question: Q26. Describe your current employment situation.

Topic: Satisfaction  
Hours of work and workload  
Employment status

Keywords: Career transition  
Overworked  
Employment status  
Satisfaction (professional)  
Underemployed  
Unemployed  
Work hours  
Work-life balance  
Workload

Response Choices: Overworked in my discipline  
Employed in my discipline to my satisfaction  
Underemployed in my discipline  
Not employed in my discipline

### Documents

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## Q27. Satisfaction (professional life, balance)

<https://surveys.cma.ca/en/permalink/survey37>

Survey Date: 2017

Full Question: Q27. Rate your satisfaction with each of the following:


Topic: Satisfaction  
Hours of work and workload

Keywords: Satisfaction (professional)  
Work hours  
Work-life balance  
Workload


Response Choices: Your professional life  
The balance between your personal and professional commitments


### Documents

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