

## Q09. Organization of practice (solo, group, etc.)

<https://surveys.cma.ca/en/permalink/survey16>

Survey Date: 2017

Full Question: Q09. How is your MAIN patient care setting organized? Check ONLY ONE. (Note that a solo or group practice could also include another health professional who does not have her/his own caseload).

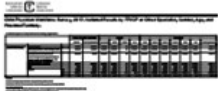
Topic: Work setting  
Patient care  
Hospital setting  
Collaborative practice

Keywords: Collaborative practice  
Group practice  
Hospital setting  
Interprofessional  
Partner  
Patient care setting  
Practice setting  
Solo practice  
Team practice  
Work setting


Response Choices: Solo practice  
Group practice – community based  
Interprofessional practice – community based (physician(s) & other health professional(s) who have their own caseloads)  
Hospital-based practice

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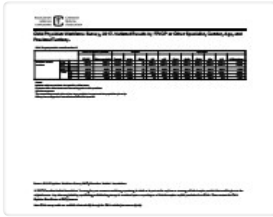
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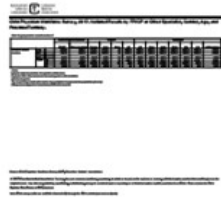


## Q10. Providing on-call

<https://surveys.cma.ca/en/permalink/survey17>

Survey Date: 2017  
Full Question: Q10. Do you provide on-call services?  
Topic: Patient care  
On-call activities  
Hours of work and workload  
Keywords: On-call hours  
On-call services  
Work hours  
Oncall  
Workload  
Oncall activities

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## Q11. Average on-call hours

<https://surveys.cma.ca/en/permalink/survey18>

Survey Date: 2017

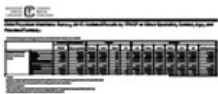
Full Question: Q11. Estimate your average number of on-call work hours per month:

Topic: Patient care  
On-call activities  
Hours of work and workload


Keywords: On-call hours  
Oncall activities  
Oncall  
On-call services  
Work hours  
Workload


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## Q12. On-call hours in direct patient care

<https://surveys.cma.ca/en/permalink/survey19>

Survey Date: 2017


Full Question: Q12. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

Topic: Patient care  
On-call activities  
Hours of work and workload


Keywords: Clinical care  
On-call services  
On-call hours  
Oncall  
Oncall activities  
Patient care  
Work hours  
Workload


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## Q13. Work hours

<https://surveys.cma.ca/en/permalink/survey20>

Survey Date: 2017


|                   |   |
|-------------------|---|
| Full Question:    | Q13. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes.   |
| Topic:            | Patient care<br>On-call activities<br>Practice management (e.g., overhead costs, paperwork)<br>Hours of work and workload   |
| Keywords:         | Administrative duties<br>Committee work<br>Indirect patient care<br>On-call services<br>Patient care<br>Practice management<br>Continuing medication education (CME)<br>Research<br>Teaching<br>Work hours<br>Oncall<br>Oncall activities<br>Workload   |
| Response Choices: | Direct patient care without a teaching component, regardless of setting<br>Direct patient care with a teaching component, regardless of setting<br>Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.)<br>Indirect patient care (charting, reports, phone calls, meeting patients' family, etc.)<br>Health facility committees (academic planning committees)<br>Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.)<br>Research (including management of research and publications)<br>Managing your practice (staff, facility, equipment, etc.)<br>Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.) |


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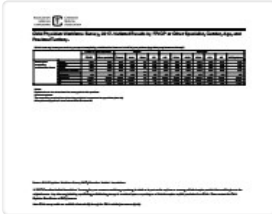
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## Q14. Hours on administrative forms

<https://surveys.cma.ca/en/permalink/survey21>

Survey Date: 2017

Full Question: Q14. How many hours per week do you spend completing administrative forms on behalf of your patients (e.g. third party insurance forms)?


Topic: Patient care  
Practice management (e.g., overhead costs, paperwork)  
Hours of work and workload


Keywords: 3rd party insurance forms  
Administrative duties  
Indirect patient care  
Paperwork  
Practice management  
Workload

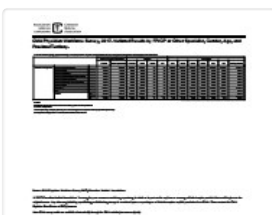
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## Q15. Remuneration mode

<https://surveys.cma.ca/en/permalink/survey22>

Survey Date: 2017

Full Question: Q15. In the last year, approximately what proportion of your professional income did you receive from these payment methods?  
Note: TOTAL MUST EQUAL 100%.

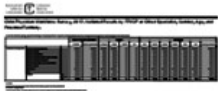
Topic: Remuneration method

Keywords: FFS  
Capitation  
Earnings  
Fee-for-service  
Income  
Pay  
Remuneration  
Salary


Response Choices: Fee-for-service insured  
Fee-for-service uninsured (private pay services)  
Salary  
Capitation  
Sessional/per diem/hourly  
Service contract  
Incentives and premiums


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## Q16. Overhead costs

<https://surveys.cma.ca/en/permalink/survey23>

Survey Date: 2017


Full Question: Q16. What percentage of your gross professional income goes towards running your practice (e.g. staff, leases/rent/mortgage, equipment leasing/rental, personal benefits, vehicle costs, professional fees, malpractice dues, etc.)?

Topic: Remuneration method  
Practice management (e.g., overhead costs, paperwork)


Keywords: FFS  
Overhead costs  
Practice expenses  
Practice management  
Remuneration


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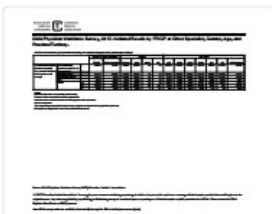
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## Q17. Accepting new patients

<https://surveys.cma.ca/en/permalink/survey24>

Survey Date: 2017

Full Question: Q17. To what extent is your practice accepting new patients into your MAIN patient care setting? Please check only ONE.

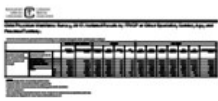
Topic: Patient care  
Hours of work and workload  
Access to services

Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times


Response Choices: No restrictions; practice is open to all new patients  
Partially closed  
Completely closed  
Does not apply to my practice setting


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## Q18. Number of patients seen

<https://surveys.cma.ca/en/permalink/survey25>

Survey Date: 2017

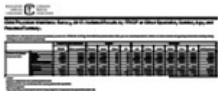
Full Question: Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):

Topic: Patient care  
Hours of work and workload  
Access to services  
On-call activities


Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times


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## Q19a. Patient access for URGENT cases

<https://surveys.cma.ca/en/permalink/survey26>

Survey Date: 2017

Full Question: Q19a. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

Topic: Patient care  
Hours of work and workload  
Access to services

Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Referral  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times

Response Choices: same day  
number of days

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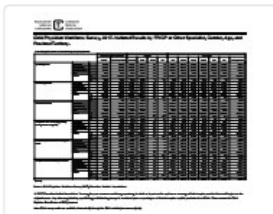
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e2017\_Q19a\_WaitTime  
UrgCare-e.pdf

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## Q20. Access to resources

<https://surveys.cma.ca/en/permalink/survey27>

Survey Date: 2017

Full Question: Q20. Rate your access to the following for your patients:

Topic: Satisfaction

Patient care

Hospital setting

Access to services

Keywords: Access to services

Appointment availability

Clinical care

Hospital

Patient care

Referral

Satisfaction (professional)

Response Choices: Operating room

Endoscopy suites

Procedural rooms

Long-term care beds (e.g., nursing home, chronic care, etc.)

Hospital in-patient care on an urgent basis

Hospital care for elective procedures

Routine diagnostic services (e.g., lab, x-rays, etc.)

Advanced diagnostic services (e.g., MRI, CT, etc.)

Home care

Palliative care

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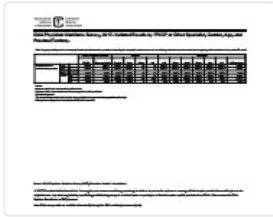
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## Q21. Interprofessional collaboration

<https://surveys.cma.ca/en/permalink/survey28>

Survey Date: 2017

Full Question: Q21. Do you participate in an interprofessional collaborative practice excluding the hospital environment and excluding referrals that do not involve ongoing collaboration on the patient's care?

Topic: Patient care

Collaborative practice

Keywords:

Clinical care

Collaborative practice

Group practice

Interprofessional

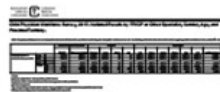
Patient care

Partner

Team practice

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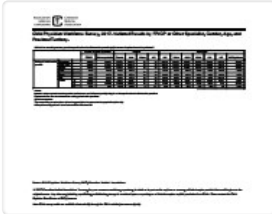
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## Q21b. Rating of collaboration

<https://surveys.cma.ca/en/permalink/survey30>

Survey Date: 2017


Full Question: Q21b. How would you rate your interprofessional collaborative practice(s) in terms of optimal care for patients?

Topic: Patient care  
Collaborative practice


Keywords: Collaborative practice  
Group practice  
Interprofessional  
Patient care  
Team practice


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## Q25a. Changes made to practice

<https://surveys.cma.ca/en/permalink/survey34>

Survey Date: 2017

Full Question: Q25a. With reference to the LAST 2 YEARS, please check all of the following changes you have already made:

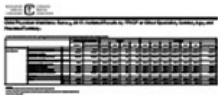
Topic: Retirement  
Practice relocation  
On-call activities  
Hours of work and workload

Keywords: Career transition  
Oncall  
Oncall activities  
On-call services  
Overworked  
Patient load  
Practice relocation  
Retirement  
Work hours  
Work location  
Work-life balance  
Workload


Response Choices: Retired from clinical practice  
Reduced weekly work hours (excluding on-call)  
Increased weekly work hours (excluding on-call)  
Relocated my practice to another province/territory in Canada  
Practised in the USA  
Practised in another country


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## Q25b. Planned changes to practice

<https://surveys.cma.ca/en/permalink/survey35>

Survey Date: 2017

Full Question: Q25b. With reference to the NEXT 2 YEARS, please check all of the following changes that you are planning to make:

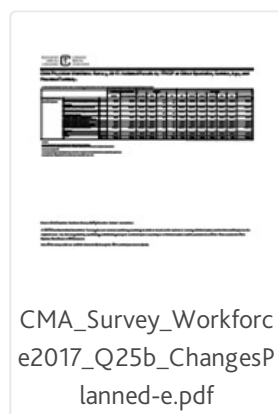
Topic: Retirement  
Practice relocation  
On-call activities  
Hours of work and workload

Keywords: Career transition  
On-call services  
Oncall  
Oncall activities  
Overworked  
Patient load  
Practice relocation  
Retirement  
Work hours  
Work location  
Work-life balance  
Workload

Response Choices: Retire from clinical practice  
Retire completely from medical practice  
Reduce weekly work hours (excluding on-call)  
Increase weekly work hours (excluding on-call)  
Relocate my practice to another province/territory in Canada  
Practise in the USA  
Practise in another country

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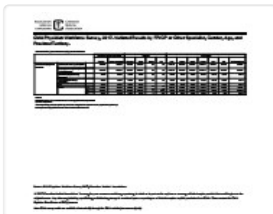
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## Q26. Overworked/underemployed

<https://surveys.cma.ca/en/permalink/survey36>

Survey Date: 2017

Full Question: Q26. Describe your current employment situation.


Topic: Satisfaction  
Hours of work and workload  
Employment status

Keywords: Career transition  
Overworked  
Employment status  
Satisfaction (professional)  
Underemployed  
Unemployed  
Work hours  
Work-life balance  
Workload


Response Choices: Overworked in my discipline  
Employed in my discipline to my satisfaction  
Underemployed in my discipline  
Not employed in my discipline


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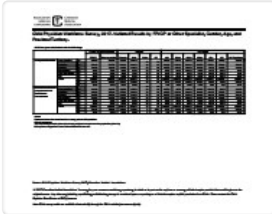
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## Q27. Satisfaction (professional life, balance)

<https://surveys.cma.ca/en/permalink/survey37>

Survey Date: 2017

Full Question: Q27. Rate your satisfaction with each of the following:

Topic: Satisfaction  
Hours of work and workload


Keywords: Satisfaction (professional)  
Work hours  
Work-life balance  
Workload


Response Choices: Your professional life  
The balance between your personal and professional commitments

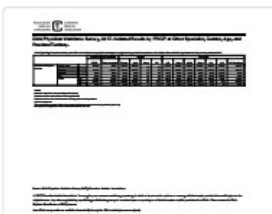
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## Q19b. Patient access for NON-URGENT cases

<https://surveys.cma.ca/en/permalink/survey71>

Survey Date: 2017

Full Question: Q19b. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?


Topic: Patient care  
Hours of work and workload  
Access to services

Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Referral  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times


Response Choices: same week  
number of weeks


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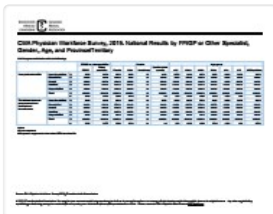
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## Q02. Satisfaction (professional life, balance)


<https://surveys.cma.ca/en/permalink/survey89>


|                   |  |
|-------------------|--|
| Survey Date:      | 2019   |
| Full Question:    | Q02. Rate your satisfaction with each of the following:<br>Very dissatisfied<br>Dissatisfied<br>Neutral<br>Satisfied<br>Very satisfied |
| Topic:            | Satisfaction<br>Hours of work and workload   |
| Keywords:         | Work-life balance<br>doctor satisfaction<br>Physician satisfaction   |
| Response Choices: | Your professional life<br>The balance between your personal and professional commitments   |

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