



## Q02. Satisfaction (professional life, balance)

<https://surveys.cma.ca/en/permalink/survey89>

Survey Date: 2019

Full Question: Q02. Rate your satisfaction with each of the following:  
 Very dissatisfied  
 Dissatisfied  
 Neutral  
 Satisfied  
 Very satisfied

Topic: Satisfaction  
 Hours of work and workload

Keywords: Work-life balance  
 doctor satisfaction  
 Physician satisfaction

Response Choices: Your professional life  
 The balance between your personal and professional commitments

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## Q07. Work setting

# <https://surveys.cma.ca/en/permalink/survey14>

Survey Date: 2017

Full Question: Q07. Which of the following is your primary work setting?


Topic: Work setting  
Hospital setting

Keywords: Hospital setting  
Practice setting  
Work location  
Work setting


Response Choices: Private office/clinic (excluding free standing walk-in clinics)  
Community clinic/Community health centre  
Free-standing walk-in clinic  
Academic health sciences centre (AHSC)  
Non-AHSC teaching hospital  
Community hospital  
Other hospital  
Emergency department (in community hospital or AHSC)  
Nursing home/ Long term care facility / Seniors' residence  
University  
Research Unit  
Free-standing lab/diagnostic clinic  
Administrative office / Corporate Office


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## Q09. Organization of practice (solo, group, etc.)

<https://surveys.cma.ca/en/permalink/survey16>

Survey Date: 2017

Full Question: Q09. How is your MAIN patient care setting organized? Check ONLY ONE. (Note that a solo or group practice could also include another health professional who does not have her/his own caseload).

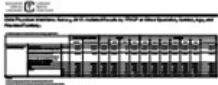
Topic: Work setting  
Patient care  
Hospital setting  
Collaborative practice

Keywords: Collaborative practice  
Group practice  
Hospital setting  
Interprofessional  
Partner  
Patient care setting  
Practice setting  
Solo practice  
Team practice  
Work setting


Response Choices: Solo practice  
Group practice – community based  
Interprofessional practice – community based (physician(s) & other health professional(s) who have their own caseloads)  
Hospital-based practice


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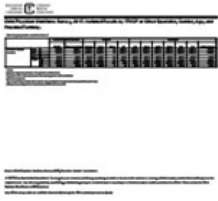
## Q10. Providing on-call

<https://surveys.cma.ca/en/permalink/survey17>


Survey Date: 2017  
Full Question: Q10. Do you provide on-call services?  
Topic: Patient care  
On-call activities  
Hours of work and workload  
Keywords: On-call hours  
On-call services  
Work hours  
Oncall  
Workload  
Oncall activities


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e2017\_Q10\_OnCall-  
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## Q11. Average on-call hours

<https://surveys.cma.ca/en/permalink/survey18>

Survey Date: 2017

Full Question: Q11. Estimate your average number of on-call work hours per month:

Topic: Patient care  
On-call activities  
Hours of work and workload

Keywords: On-call hours  
Oncall activities  
Oncall  
On-call services  
Work hours  
Workload

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## Q12. On-call hours in direct patient care

<https://surveys.cma.ca/en/permalink/survey19>

Survey Date: 2017


Full Question: Q12. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

Topic: Patient care  
On-call activities  
Hours of work and workload


Keywords: Clinical care  
On-call services  
On-call hours  
Oncall  
Oncall activities  
Patient care  
Work hours  
Workload


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PtCare-e.pdf

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## Q13. Work hours

<https://surveys.cma.ca/en/permalink/survey20>

Survey Date: 2017

Full Question:	Q13. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes.
Topic:	Patient care On-call activities Practice management (e.g., overhead costs, paperwork) Hours of work and workload
Keywords:	Administrative duties Committee work Indirect patient care On-call services Patient care Practice management Continuing medication education (CME) Research Teaching Work hours Oncall Oncall activities Workload
Response Choices:	Direct patient care without a teaching component, regardless of setting Direct patient care with a teaching component, regardless of setting Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.) Indirect patient care (charting, reports, phone calls, meeting patients' family, etc.) Health facility committees (academic planning committees) Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.) Research (including management of research and publications) Managing your practice (staff, facility, equipment, etc.) Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)

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## Q14. Hours on administrative forms

<https://surveys.cma.ca/en/permalink/survey21>

Survey Date: 2017

Full Question: Q14. How many hours per week do you spend completing administrative forms on behalf of your patients (e.g. third party insurance forms)?

Topic: Patient care  
Practice management (e.g., overhead costs, paperwork)  
Hours of work and workload

Keywords: 3rd party insurance forms  
Administrative duties  
Indirect patient care  
Paperwork  
Practice management  
Workload

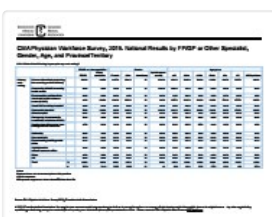
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## Q15. Work Setting

<https://surveys.cma.ca/en/permalink/survey100>

Survey Date: 2019

Full Question: Q15. Which of the following is your primary work setting?

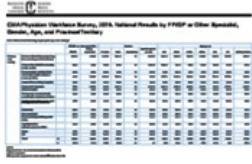
Topic: Hospital setting  
Work setting

Keywords: Where do physicians work?  
Location  
Work setting  
Physician setting


Response Choices: Private office/clinic (excluding free standing walk-in clinics)  
Community clinic/Community health centre  
Free-standing walk-in clinic  
Academic health sciences centre (AHSC)  
Non-AHSC teaching hospital  
Community hospital  
Other hospital  
Emergency department (in community hospital or AHSC)  
Nursing home/ Long term care facility / Seniors' residence  
University  
Research Unit  
Free-standing lab/diagnostic clinic  
Administrative office / Corporate Office  
Other


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## Q17. Accepting new patients

# <https://surveys.cma.ca/en/permalink/survey24>

Survey Date: 2017

Full Question: Q17. To what extent is your practice accepting new patients into your MAIN patient care setting? Please check only ONE.

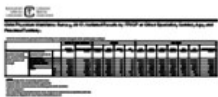
Topic: Patient care  
Hours of work and workload  
Access to services

Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times


Response Choices: No restrictions; practice is open to all new patients  
Partially closed  
Completely closed  
Does not apply to my practice setting


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e2017\_Q17\_PracticeSta  
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## Q18. Number of patients seen

<https://surveys.cma.ca/en/permalink/survey25>

Survey Date: 2017

Full Question: Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):

Topic: Patient care  
Hours of work and workload  
Access to services  
On-call activities

Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times

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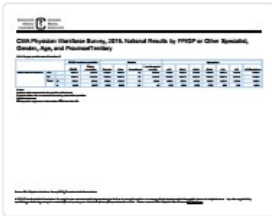
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## Q18. Providing on-call

<https://surveys.cma.ca/en/permalink/survey104>

Survey Date: 2019

Full Question: Q18. Do you provide on-call services?

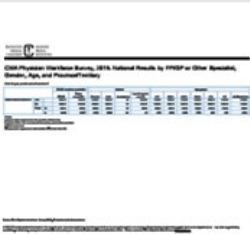
Topic: Hours of work and workload  
 On-call activities  
 Access to services  
 Patient care  
 Oncall

Keywords: On-call service  
 Workload  
 Oncall activities  
 Oncall


Response Choices: Yes  
 No


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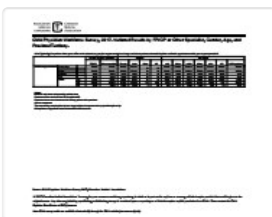
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## Q19a. Patient access for URGENT cases

<https://surveys.cma.ca/en/permalink/survey26>

Survey Date: 2017

Full Question: Q19a. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

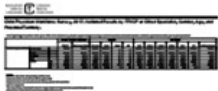
Topic: Patient care  
Hours of work and workload  
Access to services

Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Referral  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times


Response Choices: same day  
number of days


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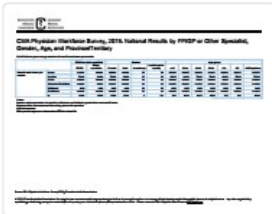
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e2017\_Q19a\_WaitTime  
UrgCare-e.pdf

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## Q19. Average on-call hours

<https://surveys.cma.ca/en/permalink/survey106>

Survey Date: 2019

Full Question: Q19. Estimate your average number of on-call work hours per month:

Topic: Access to services  
Hours of work and workload  
Patient care  
On-call activities  
Oncall

Keywords: Oncall  
Time  
Oncall activities  
On-call hours  
Workload

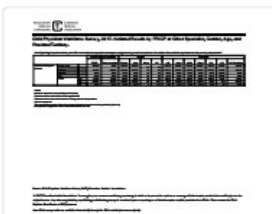
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## Q19b. Patient access for NON-URGENT cases

<https://surveys.cma.ca/en/permalink/survey71>

Survey Date: 2017

Full Question: Q19b. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

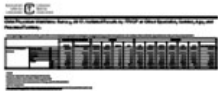
Topic: Patient care  
Hours of work and workload  
Access to services

Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Referral  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times


Response Choices: same week  
number of weeks


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CMA\_Survey\_Workforc  
e2017\_Q19b\_WaitTime  
NonUrgCare-e.pdf

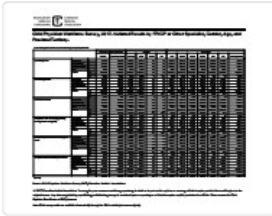
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## Q20. Access to resources

<https://surveys.cma.ca/en/permalink/survey27>





Survey Date: 2017

Full Question: Q20. Rate your access to the following for your patients:


Topic: Satisfaction  
Patient care  
Hospital setting  
Access to services

Keywords: Access to services  
Appointment availability  
Clinical care  
Hospital  
Patient care  
Referral  
Satisfaction (professional)


Response Choices: Operating room  
Endoscopy suites  
Procedural rooms  
Long-term care beds (e.g., nursing home, chronic care, etc.)  
Hospital in-patient care on an urgent basis  
Hospital care for elective procedures  
Routine diagnostic services (e.g., lab, x-rays, etc.)  
Advanced diagnostic services (e.g., MRI, CT, etc.)  
Home care  
Palliative care


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## Q20. On-call hours in direct patient care

<https://surveys.cma.ca/en/permalink/survey109>

Survey Date: 2019

Full Question: Q20. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

Topic: Access to services  
Hours of work and workload  
On-call activities  
Patient care  
Oncall

Keywords: Oncall  
On-call hours  
Time  
Workload

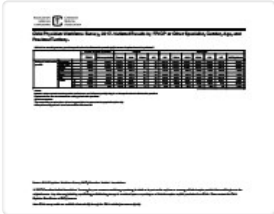
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## Q21b. Rating of collaboration

<https://surveys.cma.ca/en/permalink/survey30>

Survey Date: 2017

Full Question: Q21b. How would you rate your interprofessional collaborative practice(s) in terms of optimal care for patients?

Topic: Patient care  
Collaborative practice

Keywords: Collaborative practice  
Group practice  
Interprofessional  
Patient care  
Team practice

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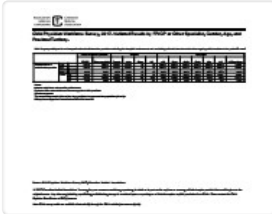
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## Q21. Interprofessional collaboration

<https://surveys.cma.ca/en/permalink/survey28>

Survey Date: 2017

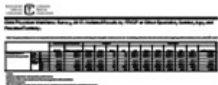
Full Question: Q21. Do you participate in an interprofessional collaborative practice excluding the hospital environment and excluding referrals that do not involve ongoing collaboration on the patient's care?

Topic: Patient care  
Collaborative practice


Keywords: Clinical care  
Collaborative practice  
Group practice  
Interprofessional  
Patient care  
Partner  
Team practice


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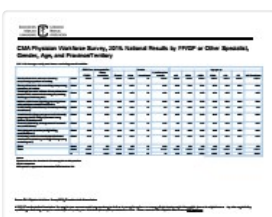
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## Q21 & Q22. Work hours

<https://surveys.cma.ca/en/permalink/survey112>

Survey Date: 2019

Full Question: Q21 & Q22. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes (i.e., if an activity spans two categories, please report hours in only one category).

Topic: Hours of work and workload  
 Access to services  
 Patient care  
 Practice management (e.g., overhead costs, paperwork)  
 On-call activities  
 Oncall

Keywords: Workload  
 Time  
 Oncall

Response Choices: Direct patient care without a teaching component, regardless of setting  
 Direct patient care with a teaching component, regardless of setting  
 Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.)  
 Indirect patient care (charting, reports, phone calls, meeting patients' family, etc.)  
 Health facility committees (academic planning committees)  
 Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.)  
 Research (including management of research and publications)  
 Managing your practice (staff, facility, equipment, etc.)  
 Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)  
 Other  
 TOTAL HOURS WORKED PER WEEK

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