



Q02. Satisfaction (professional life, balance)

<https://surveys.cma.ca/en/permalink/survey89>

Survey Date: 2019

Full Question: Q02. Rate your satisfaction with each of the following:
Very dissatisfied
Dissatisfied
Neutral
Satisfied
Very satisfied

Topic: Satisfaction
Hours of work and workload

Keywords: Work-life balance
doctor satisfaction
Physician satisfaction

Response Choices: Your professional life
The balance between your personal and professional commitments

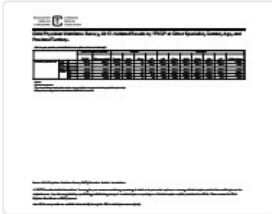
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Q08. Provision of patient/clinical care

<https://surveys.cma.ca/en/permalink/survey15>

Survey Date: 2017

Full Question: Q08. Do you provide patient/clinical care (either direct or indirect)?

Topic: Patient care

Access to services

Keywords: Access to services


Clinical care

Indirect patient care


Patient care


Practice setting

Documents



CMA_Survey_Workforce2017_Q8_PatientCare-e.pdf

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Q09. Organization of practice (solo, group, etc.)

<https://surveys.cma.ca/en/permalink/survey16>

Survey Date: 2017

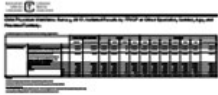
Full Question: Q09. How is your MAIN patient care setting organized? Check ONLY ONE. (Note that a solo or group practice could also include another health professional who does not have her/his own caseload).

Topic: Work setting
Patient care
Hospital setting
Collaborative practice


Keywords: Collaborative practice
Group practice
Hospital setting
Interprofessional
Partner
Patient care setting
Practice setting
Solo practice
Team practice
Work setting


Response Choices: Solo practice
Group practice – community based
Interprofessional practice – community based (physician(s) & other health professional(s) who have their own caseloads)
Hospital-based practice

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Q10. Providing on-call

<https://surveys.cma.ca/en/permalink/survey17>

Survey Date: 2017

Full Question: Q10. Do you provide on-call services?

Topic: Patient care
On-call activities
Hours of work and workload

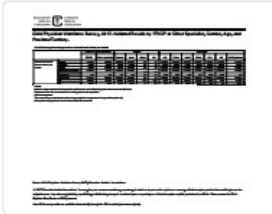
Keywords: On-call hours
On-call services
Work hours
Oncall
Workload
Oncall activities

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Q11. Average on-call hours

<https://surveys.cma.ca/en/permalink/survey18>

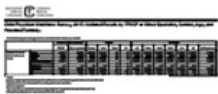
Survey Date: 2017

Full Question: Q11. Estimate your average number of on-call work hours per month:


Topic: Patient care
On-call activities
Hours of work and workload


Keywords: On-call hours
Oncall activities
Oncall
On-call services
Work hours
Workload

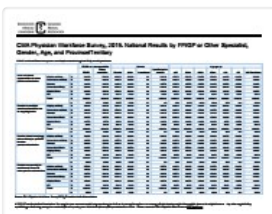
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Q12. Impact of national licensure on physician practices

<https://surveys.cma.ca/en/permalink/survey83>

Survey Date: 2019

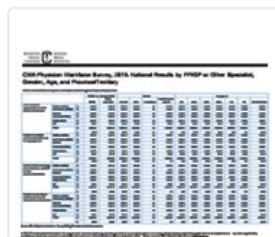
Full Question: Q12. If a national licensure system were implemented today, how likely would you be to:
Highly unlikely
Somewhat unlikely
Unsure
Somewhat likely
Highly likely

Topic: Access to services
National licensure
Patient care

Keywords: License
Licensure
Changes
Portability
Locum
Virtual care
Rural practice
Access

Response Choices: Seek out locum opportunities in other provinces/ territories
Practise in multiple provinces/territories on an ongoing basis
Provide virtual care (e.g., telemedicine) to patients in other provinces/territories
Practise temporarily in rural/remote areas in other provinces/territories
Participate in further training in another province or territory

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e2019_Q12_Impact_Na
tional_Licensure-e.pdf

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Q12. On-call hours in direct patient care

<https://surveys.cma.ca/en/permalink/survey19>


Survey Date: 2017

Full Question: Q12. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):


Topic: Patient care
On-call activities
Hours of work and workload


Keywords: Clinical care
On-call services
On-call hours
Oncall
Oncall activities
Patient care
Work hours
Workload

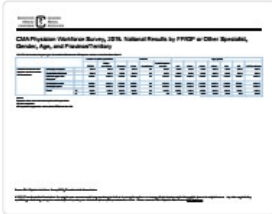
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PtCare-e.pdf

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Q13. Agreement that national licensure will improve access

<https://surveys.cma.ca/en/permalink/survey85>

Survey Date: 2019

Full Question: Q13. To what extent do you agree that national licensure will improve access to care for Canadians?

Topic: Access to services
National licensure
Patient care

Keywords: License
Licensure
Better
Patients
Access

Response Choices: Strongly disagree
Somewhat disagree
Neither agree nor disagree
Somewhat agree
Strongly agree

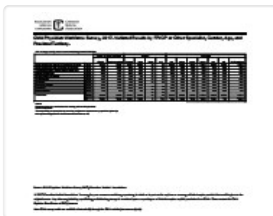
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Q13. Work hours



<https://surveys.cma.ca/en/permalink/survey20>

Survey Date: 2017

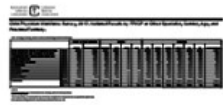
Full Question: Q13. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes.

Topic: Patient care
On-call activities
Practice management (e.g., overhead costs, paperwork)
Hours of work and workload

Keywords: Administrative duties
Committee work
Indirect patient care
On-call services
Patient care
Practice management
Continuing medication education (CME)
Research
Teaching
Work hours
Oncall
Oncall activities
Workload

Response Choices: Direct patient care without a teaching component, regardless of setting
Direct patient care with a teaching component, regardless of setting
Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.)
Indirect patient care (charting, reports, phone calls, meeting patients' family, etc.)
Health facility committees (academic planning committees)
Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.)
Research (including management of research and publications)
Managing your practice (staff, facility, equipment, etc.)
Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)

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Q14. Hours on administrative forms

<https://surveys.cma.ca/en/permalink/survey21>

Survey Date: 2017


Full Question: Q14. How many hours per week do you spend completing administrative forms on behalf of your patients (e.g. third party insurance forms)?


Topic: Patient care
Practice management (e.g., overhead costs, paperwork)
Hours of work and workload

Keywords: 3rd party insurance forms
Administrative duties
Indirect patient care
Paperwork
Practice management
Workload

Documents

CMA_Survey_Workforce2017_Q14_AdminForms-e.pdf

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Q14 Provision of Patient Services, 2019, National Results by FPEP or Other Specialist, Gender, Age, and Practice Territory

Response	Male	Female	Age 18-29	Age 30-39	Age 40-49	Age 50-59	Age 60-69	Age 70+	Urban	Suburban	Rural
Yes	88.0	88.0	88.0	88.0	88.0	88.0	88.0	88.0	88.0	88.0	88.0
No	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0	12.0

Q14. Provision of patient/clinical care

<https://surveys.cma.ca/en/permalink/survey99>

Survey Date: 2019

Full Question: Q14. Do you provide patient/clinical care (either direct or indirect)?

Topic: Access to services
Patient care

Keywords: Patients
Clinical care
Direct clinical care
Indirect clinical care

Response Choices: Yes
No

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Q14 Provision of Patient Services, 2019, National Results by FPEP or Other Specialist, Gender, Age, and Practice Territory

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e2019_Q14_Provision-
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Q16 Electronic Tools Used by Physicians, 2019, National Results by FPEP or Other Specialist, Gender, Age, and Practice Territory

Response	Male	Female	Age 18-29	Age 30-39	Age 40-49	Age 50-59	Age 60-69	Age 70+	Urban	Suburban	Rural
Yes	95.0	95.0	95.0	95.0	95.0	95.0	95.0	95.0	95.0	95.0	95.0
No	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0	5.0

Q16. Electronic tools used by physicians

<https://surveys.cma.ca/en/permalink/survey103>

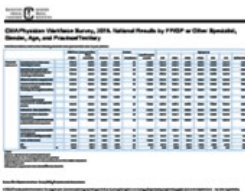
Survey Date: 2019

Full Question: Q16. Please indicate which of the following electronic tools you use in the care of your patients


Topic: Patient care
Electronic records and tools


- Keywords: Electronic medical records
EMR
Electronic health record
EHR
Patient notes
- Response Choices: Reminders for patient care
Ordering lab tests
Ordering diagnostic tests
Receipt of hospital visit and discharge information
Clinical decision support tool
Access to list of medications taken by a patient
Warnings for drug interactions
Interface to pharmacy/pharmacist
Access to lab test/diagnostic results
Referral to other physicians
Secure transfer of patient information
Access to provincial/territorial patient information systems
Interface to non-doctor health professionals
An Artificial Intelligence (AI)
None of the above

Documents

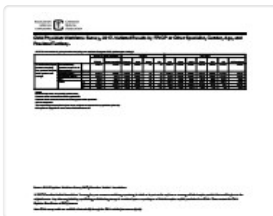


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Q17. Accepting new patients



<https://surveys.cma.ca/en/permalink/survey24>

Survey Date: 2017

Full Question: Q17. To what extent is your practice accepting new patients into your MAIN patient care setting? Please check only ONE.


Topic: Patient care
Hours of work and workload
Access to services


Keywords: Access to services
Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times

Response Choices: No restrictions; practice is open to all new patients
Partially closed
Completely closed
Does not apply to my practice setting

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e2017_Q17_PracticeSta
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Q17. Electronic tools used by patients

<https://surveys.cma.ca/en/permalink/survey88>

Survey Date: 2019

Full Question: Q17. Which of the following can patients in your practice do?

Topic: Patient care
Electronic records and tools

Keywords: Electronic medical records
EMR
Electronic health record
EHR
Patient notes
Virtual care
Visit
Consult
e-scheduling
Online records
Online prescriptions
email

Response Choices: Request appointments online (i.e. advance access e-scheduling)
Request prescription renewals online
View information from their health record online (e.g. lab test results or immunization history)
Electronically add measurements (e.g. blood pressure readings) to their electronic record
Electronically add text and/or other documentation to their electronic record
Visit with you virtually (i.e. online by video)
Consult with you via email or text message
None of the above
N/A (e.g. hospital practice only)

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Q18. Number of patients seen

<https://surveys.cma.ca/en/permalink/survey25>

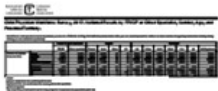
Survey Date: 2017

Full Question: Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):


Topic: Patient care
Hours of work and workload
Access to services
On-call activities


Keywords: Access to services
Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times

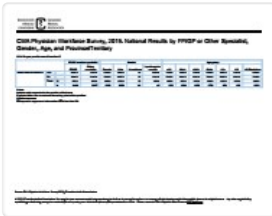
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Q18. Providing on-call

<https://surveys.cma.ca/en/permalink/survey104>

Survey Date: 2019

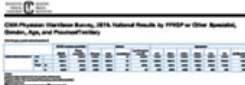
Full Question: Q18. Do you provide on-call services?

Topic: Hours of work and workload
On-call activities
Access to services
Patient care
Oncall


Keywords: On-call service
Workload
Oncall activities
Oncall


Response Choices: Yes
No

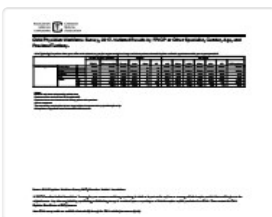
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Q19a. Patient access for URGENT cases

<https://surveys.cma.ca/en/permalink/survey26>

Survey Date: 2017

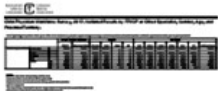
Full Question: Q19a. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

Topic: Patient care
Hours of work and workload
Access to services


Keywords: Access to services
Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times


Response Choices: same day
number of days

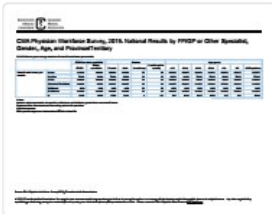
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Q19. Average on-call hours

<https://surveys.cma.ca/en/permalink/survey106>

Survey Date: 2019

Full Question: Q19. Estimate your average number of on-call work hours per month:

Topic: Access to services
Hours of work and workload
Patient care
On-call activities
Oncall

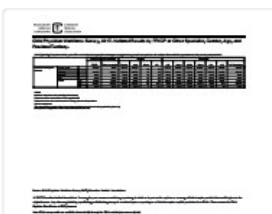
Keywords: Oncall
Time
Oncall activities
On-call hours
Workload

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Q19b. Patient access for NON-URGENT cases

<https://surveys.cma.ca/en/permalink/survey71>

Survey Date: 2017

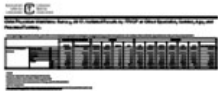
Full Question: Q19b. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

Topic: Patient care
Hours of work and workload
Access to services


Keywords: Access to services
Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times


Response Choices: same week
number of weeks

Documents



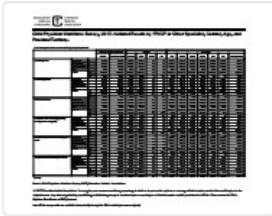
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Q20. Access to resources

<https://surveys.cma.ca/en/permalink/survey27>



Survey Date: 2017


Full Question: Q20. Rate your access to the following for your patients:

Topic: Satisfaction
Patient care
Hospital setting
Access to services


Keywords: Access to services
Appointment availability
Clinical care
Hospital
Patient care
Referral
Satisfaction (professional)


Response Choices: Operating room
Endoscopy suites
Procedural rooms
Long-term care beds (e.g., nursing home, chronic care, etc.)
Hospital in-patient care on an urgent basis
Hospital care for elective procedures
Routine diagnostic services (e.g., lab, x-rays, etc.)
Advanced diagnostic services (e.g., MRI, CT, etc.)
Home care
Palliative care

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