

Q02. Satisfaction (professional life, balance)

<https://surveys.cma.ca/en/permalink/survey89>

Survey Date: 2019

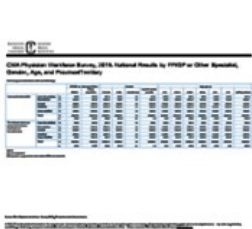
Full Question: Q02. Rate your satisfaction with each of the following:
 Very dissatisfied
 Dissatisfied
 Neutral
 Satisfied
 Very satisfied

Topic: Satisfaction
 Hours of work and workload


Keywords: Work-life balance
 doctor satisfaction
 Physician satisfaction


Response Choices: Your professional life
 The balance between your personal and professional commitments

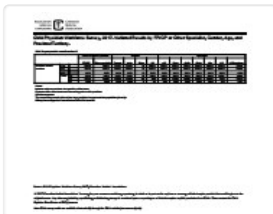
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Q10. Providing on-call

<https://surveys.cma.ca/en/permalink/survey17>


Survey Date: 2017

Full Question: Q10. Do you provide on-call services?


Topic: Patient care
On-call activities
Hours of work and workload


Keywords: On-call hours
On-call services
Work hours
Oncall
Workload
Oncall activities

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Q11. Average on-call hours

<https://surveys.cma.ca/en/permalink/survey18>


Survey Date: 2017

Full Question: Q11. Estimate your average number of on-call work hours per month:


Topic: Patient care
On-call activities
Hours of work and workload


Keywords: On-call hours
Oncall activities
Oncall
On-call services
Work hours
Workload

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Q12. On-call hours in direct patient care

<https://surveys.cma.ca/en/permalink/survey19>


Survey Date: 2017

Full Question: Q12. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):


Topic: Patient care
On-call activities
Hours of work and workload


Keywords: Clinical care
On-call services
On-call hours
Oncall
Oncall activities
Patient care
Work hours
Workload

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e2017_Q12_OnCallHrs
PtCare-e.pdf

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Q13. Work hours

<https://surveys.cma.ca/en/permalink/survey20>


Survey Date: 2017


Full Question:	Q13. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes.
Topic:	Patient care On-call activities Practice management (e.g., overhead costs, paperwork) Hours of work and workload
Keywords:	Administrative duties Committee work Indirect patient care On-call services Patient care Practice management Continuing medication education (CME) Research Teaching Work hours Oncall Oncall activities Workload
Response Choices:	Direct patient care without a teaching component, regardless of setting Direct patient care with a teaching component, regardless of setting Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.) Indirect patient care (charting, reports, phone calls, meeting patients' family, etc.) Health facility committees (academic planning committees) Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.) Research (including management of research and publications) Managing your practice (staff, facility, equipment, etc.) Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)

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Q14. Hours on administrative forms

<https://surveys.cma.ca/en/permalink/survey21>

Survey Date: 2017


Full Question: Q14. How many hours per week do you spend completing administrative forms on behalf of your patients (e.g. third party insurance forms)?


Topic: Patient care
Practice management (e.g., overhead costs, paperwork)
Hours of work and workload

Keywords: 3rd party insurance forms
Administrative duties
Indirect patient care
Paperwork
Practice management
Workload

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Q16. Overhead costs

<https://surveys.cma.ca/en/permalink/survey23>


Survey Date: 2017

Full Question: Q16. What percentage of your gross professional income goes towards running your practice (e.g. staff, leases/rent/mortgage, equipment leasing/rental, personal benefits, vehicle costs, professional fees, malpractice dues, etc.)?


Topic: Remuneration method
Practice management (e.g., overhead costs, paperwork)


Keywords: FFS
Overhead costs
Practice expenses
Practice management
Remuneration

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Q18. Number of patients seen

<https://surveys.cma.ca/en/permalink/survey25>

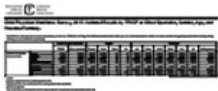
Survey Date: 2017

Full Question: Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):


Topic: Patient care
Hours of work and workload
Access to services
On-call activities


Keywords: Access to services
Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times

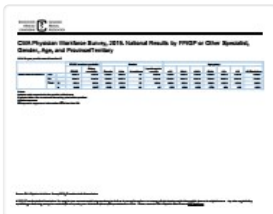
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Q18. Providing on-call

<https://surveys.cma.ca/en/permalink/survey104>

Survey Date: 2019

Full Question: Q18. Do you provide on-call services?


Topic: Hours of work and workload
On-call activities
Access to services
Patient care
Oncall


Keywords: On-call service
Workload
Oncall activities
Oncall

Response Choices: Yes
No

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Q19. Average on-call hours

<https://surveys.cma.ca/en/permalink/survey106>

Survey Date: 2019

Full Question: Q19. Estimate your average number of on-call work hours per month:

Topic: Access to services
Hours of work and workload
Patient care
On-call activities
Oncall

Keywords: Oncall
Time
Oncall activities
On-call hours
Workload

Documents

CMA_Survey_Workforce2019_Q19_AvgOnCallHrs-e.pdf

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Q20. Access to resources

<https://surveys.cma.ca/en/permalink/survey27>

Survey Date: 2017

Full Question: Q20. Rate your access to the following for your patients:

Topic: Satisfaction
Patient care
Hospital setting
Access to services

Keywords: Access to services
Appointment availability
Clinical care
Hospital
Patient care
Referral
Satisfaction (professional)

Response Choices: Operating room
Endoscopy suites
Procedural rooms
Long-term care beds (e.g., nursing home, chronic care, etc.)
Hospital in-patient care on an urgent basis
Hospital care for elective procedures
Routine diagnostic services (e.g., lab, x-rays, etc.)
Advanced diagnostic services (e.g., MRI, CT, etc.)
Home care
Palliative care

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Q20. On-call hours in direct patient care

<https://surveys.cma.ca/en/permalink/survey109>

Survey Date: 2019

Full Question: Q20. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

Topic: Access to services
Hours of work and workload
On-call activities
Patient care
Oncall

Keywords: Oncall
On-call hours
Time
Workload

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e2019_Q20_OnCallHrs
PtCare-e.pdf

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Q21 & Q22. Work hours

<https://surveys.cma.ca/en/permalink/survey112>

Survey Date: 2019


Full Question: Q21 & Q22. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes (i.e., if an activity spans two categories, please report hours in only one category).

Topic: Hours of work and workload
 Access to services
 Patient care
 Practice management (e.g., overhead costs, paperwork)
 On-call activities
 Oncall


Keywords: Workload
 Time
 Oncall

Response Choices: Direct patient care without a teaching component, regardless of setting
 Direct patient care with a teaching component, regardless of setting
 Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.)
 Indirect patient care (charting, reports, phone calls, meeting patients' family, etc.)
 Health facility committees (academic planning committees)
 Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.)
 Research (including management of research and publications)
 Managing your practice (staff, facility, equipment, etc.)
 Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)
 Other
 TOTAL HOURS WORKED PER WEEK

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Q25a. Changes made to practice

<https://surveys.cma.ca/en/permalink/survey34>

Survey Date: 2017

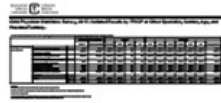
Full Question: Q25a. With reference to the LAST 2 YEARS, please check all of the following changes you have already made:

Topic: Retirement
Practice relocation
On-call activities
Hours of work and workload

Keywords: Career transition
Oncall
Oncall activities
On-call services
Overworked
Patient load
Practice relocation
Retirement
Work hours
Work location
Work-life balance
Workload

Response Choices: Retired from clinical practice
Reduced weekly work hours (excluding on-call)
Increased weekly work hours (excluding on-call)
Relocated my practice to another province/territory in Canada
Practised in the USA
Practised in another country

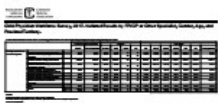
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e2017_Q25a_Changes
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Q25b. Planned changes to practice

<https://surveys.cma.ca/en/permalink/survey35>

Survey Date: 2017

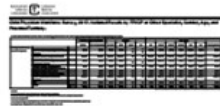
Full Question: Q25b. With reference to the NEXT 2 YEARS, please check all of the following changes that you are planning to make:

Topic: Retirement
Practice relocation
On-call activities
Hours of work and workload

Keywords: Career transition
On-call services
Oncall
Oncall activities
Overworked
Patient load
Practice relocation
Retirement
Work hours
Work location
Work-life balance
Workload

- Response Choices:
- Retire from clinical practice
 - Retire completely from medical practice
 - Reduce weekly work hours (excluding on-call)
 - Increase weekly work hours (excluding on-call)
 - Relocate my practice to another province/territory in Canada
 - Practise in the USA
 - Practise in another country

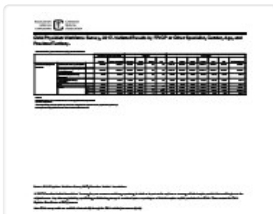
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Q26. Overworked/underemployed

<https://surveys.cma.ca/en/permalink/survey36>

Survey Date: 2017


Full Question: Q26. Describe your current employment situation.

Topic: Satisfaction
Hours of work and workload
Employment status


Keywords: Career transition
Overworked
Employment status
Satisfaction (professional)
Underemployed
Unemployed
Work hours
Work-life balance
Workload


Response Choices: Overworked in my discipline
Employed in my discipline to my satisfaction
Underemployed in my discipline
Not employed in my discipline

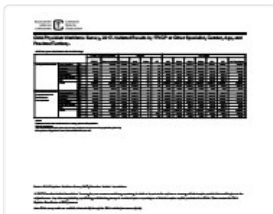
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Q27. Satisfaction (professional life, balance)

<https://surveys.cma.ca/en/permalink/survey37>

Survey Date: 2017


Full Question: Q27. Rate your satisfaction with each of the following:

Topic: Satisfaction
Hours of work and workload


Keywords: Satisfaction (professional)
Work hours
Work-life balance
Workload


Response Choices: Your professional life
The balance between your personal and professional commitments

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