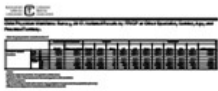


Q10. Providing on-call


<https://surveys.cma.ca/en/permalink/survey17>


Survey Date: 2017
Full Question: Q10. Do you provide on-call services?
Topic: Patient care
On-call activities
Hours of work and workload
Keywords: On-call hours
On-call services
Work hours
Oncall
Workload
Oncall activities

Documents



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Q11. Average on-call hours

<https://surveys.cma.ca/en/permalink/survey18>

Survey Date: 2017

Full Question: Q11. Estimate your average number of on-call work hours per month:

Topic: Patient care
On-call activities
Hours of work and workload


Keywords: On-call hours
Oncall activities
Oncall
On-call services
Work hours
Workload

Documents



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Q12. On-call hours in direct patient care

<https://surveys.cma.ca/en/permalink/survey19>

Survey Date: 2017

Full Question: Q12. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

Topic: Patient care
On-call activities
Hours of work and workload


Keywords: Clinical care
On-call services
On-call hours
Oncall
Oncall activities
Patient care
Work hours
Workload

Documents



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Q13. Work hours

<https://surveys.cma.ca/en/permalink/survey20>

Survey Date: 2017

Full Question:	Q13. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes.
Topic:	Patient care On-call activities Practice management (e.g., overhead costs, paperwork) Hours of work and workload
Keywords:	Administrative duties Committee work Indirect patient care On-call services Patient care Practice management Continuing medication education (CME) Research Teaching Work hours Oncall Oncall activities Workload
Response Choices:	Direct patient care without a teaching component, regardless of setting Direct patient care with a teaching component, regardless of setting Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.) Indirect patient care (charting, reports, phone calls, meeting patients' family, etc.) Health facility committees (academic planning committees) Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.) Research (including management of research and publications) Managing your practice (staff, facility, equipment, etc.) Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)

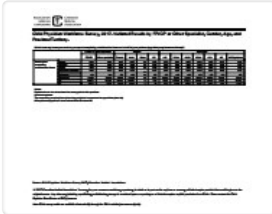
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Q14. Hours on administrative forms

<https://surveys.cma.ca/en/permalink/survey21>

Survey Date: 2017


Full Question: Q14. How many hours per week do you spend completing administrative forms on behalf of your patients (e.g. third party insurance forms)?


Topic: Patient care
Practice management (e.g., overhead costs, paperwork)
Hours of work and workload

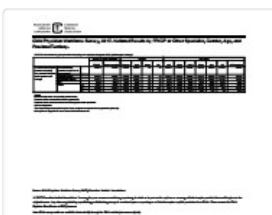
Keywords: 3rd party insurance forms
Administrative duties
Indirect patient care
Paperwork
Practice management
Workload

Documents

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Q17. Accepting new patients

<https://surveys.cma.ca/en/permalink/survey24>

Survey Date: 2017


Full Question: Q17. To what extent is your practice accepting new patients into your MAIN patient care setting? Please check only ONE.

Topic: Patient care
Hours of work and workload
Access to services


Keywords: Access to services
Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times


Response Choices: No restrictions; practice is open to all new patients
Partially closed
Completely closed
Does not apply to my practice setting

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Q18. Number of patients seen

<https://surveys.cma.ca/en/permalink/survey25>

Survey Date: 2017

Full Question: Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):

Topic: Patient care
Hours of work and workload
Access to services
On-call activities

Keywords: Access to services
Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times

Documents



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Q19a. Patient access for URGENT cases

<https://surveys.cma.ca/en/permalink/survey26>

Survey Date: 2017

Full Question: Q19a. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

Topic: Patient care
Hours of work and workload
Access to services

Keywords: Access to services
Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times

Response Choices: same day
number of days

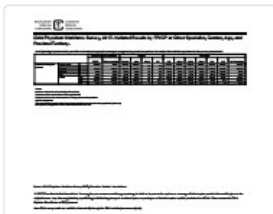
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UrgCare-e.pdf

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Q19b. Patient access for NON-URGENT cases

<https://surveys.cma.ca/en/permalink/survey71>

Survey Date: 2017


Full Question: Q19b. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

Topic: Patient care
Hours of work and workload
Access to services


Keywords: Access to services
Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times


Response Choices: same week
number of weeks

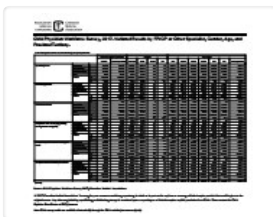
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Q20. Access to resources

<https://surveys.cma.ca/en/permalink/survey27>

Survey Date: 2017

Full Question: Q20. Rate your access to the following for your patients:

Topic: Satisfaction
Patient care
Hospital setting
Access to services

Keywords: Access to services
Appointment availability
Clinical care
Hospital
Patient care
Referral
Satisfaction (professional)

Response Choices: Operating room
Endoscopy suites
Procedural rooms
Long-term care beds (e.g., nursing home, chronic care, etc.)
Hospital in-patient care on an urgent basis
Hospital care for elective procedures
Routine diagnostic services (e.g., lab, x-rays, etc.)
Advanced diagnostic services (e.g., MRI, CT, etc.)
Home care
Palliative care

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Q22. Use of electronic records

<https://surveys.cma.ca/en/permalink/survey31>

Survey Date: 2017

Full Question: Q22. Do you use electronic records to enter and retrieve clinical patient notes in the care of your patients?

Topic: Patient care

Electronic records and tools

Keywords: EHR

Electronic health records

Electronic medical records

Electronic tools

EMR

Patient care

Patient notes

Patient record

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Q23. Electronic tools used by physicians

<https://surveys.cma.ca/en/permalink/survey32>

Survey Date: 2017

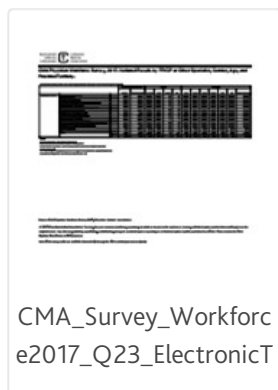
Full Question: Q23. Please indicate which of the following electronic tools you use in the care of your patients:

Topic: Patient care
Electronic records and tools

Keywords: EHR
Electronic health records
Electronic medical records
Electronic tools
EMR
Patient care
Patient notes
Patient record

Response Choices: Reminders for patient care
Ordering lab tests
Ordering diagnostic tests
Receipt of hospital visit and discharge information
Clinical decision support tool
Access to list of medications taken by a patient
Warnings for drug interactions
Interface to pharmacy/pharmacist
Access to lab test/diagnostic results
Referral to other physicians
Secure transfer of patient information
Access to provincial/territorial patient information systems
Interface to non-doctor health professionals

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Q24. Electronic tools used by patients

<https://surveys.cma.ca/en/permalink/survey33>

Survey Date: 2017


Full Question: Q24. Can patients in your practice do the following?

Topic: Patient care
Electronic records and tools


Keywords: EHR
Electronic health records
Electronic medical records
Electronic tools
EMR
Patient care
Patient notes
Patient record


Response Choices: Request appointments online (i.e. advance access e-scheduling)
Request prescription renewals online
View information from their health record online (e.g. lab test results or immunization history)
Electronically add measurements (e.g. blood pressure readings) to their electronic record
Electronically add text and/or other documentation to their electronic record

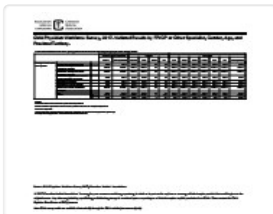
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Q25a. Changes made to practice

<https://surveys.cma.ca/en/permalink/survey34>

Survey Date: 2017

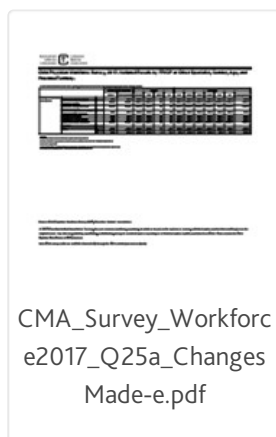
Full Question: Q25a. With reference to the LAST 2 YEARS, please check all of the following changes you have already made:

Topic: Retirement
Practice relocation
On-call activities
Hours of work and workload

Keywords: Career transition
Oncall
Oncall activities
On-call services
Overworked
Patient load
Practice relocation
Retirement
Work hours
Work location
Work-life balance
Workload

Response Choices: Retired from clinical practice
Reduced weekly work hours (excluding on-call)
Increased weekly work hours (excluding on-call)
Relocated my practice to another province/territory in Canada
Practised in the USA
Practised in another country

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Q25b. Planned changes to practice

<https://surveys.cma.ca/en/permalink/survey35>

Survey Date: 2017

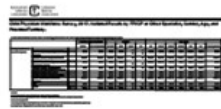
Full Question: Q25b. With reference to the NEXT 2 YEARS, please check all of the following changes that you are planning to make:

Topic: Retirement
Practice relocation
On-call activities
Hours of work and workload

Keywords: Career transition
On-call services
Oncall
Oncall activities
Overworked
Patient load
Practice relocation
Retirement
Work hours
Work location
Work-life balance
Workload

Response Choices: Retire from clinical practice
Retire completely from medical practice
Reduce weekly work hours (excluding on-call)
Increase weekly work hours (excluding on-call)
Relocate my practice to another province/territory in Canada
Practise in the USA
Practise in another country

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Q26. Overworked/underemployed

<https://surveys.cma.ca/en/permalink/survey36>

Survey Date: 2017

Full Question: Q26. Describe your current employment situation.


Topic: Satisfaction
Hours of work and workload
Employment status


Keywords: Career transition
Overworked
Employment status
Satisfaction (professional)
Underemployed
Unemployed
Work hours
Work-life balance
Workload

Response Choices: Overworked in my discipline
Employed in my discipline to my satisfaction
Underemployed in my discipline
Not employed in my discipline

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Q27. Satisfaction (professional life, balance)

<https://surveys.cma.ca/en/permalink/survey37>

Survey Date: 2017

Full Question: Q27. Rate your satisfaction with each of the following:

Topic: Satisfaction
Hours of work and workload

Keywords: Satisfaction (professional)
Work hours
Work-life balance
Workload

Response Choices: Your professional life
The balance between your personal and professional commitments

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