

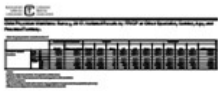
## Q10. Providing on-call

<https://surveys.cma.ca/en/permalink/survey17>


Survey Date: 2017  
Full Question: Q10. Do you provide on-call services?  
Topic: Patient care  
On-call activities  
Hours of work and workload  
Keywords: On-call hours  
On-call services  
Work hours  
Oncall  
Workload  
Oncall activities


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## Q11. Average on-call hours

<https://surveys.cma.ca/en/permalink/survey18>

Survey Date: 2017

Full Question: Q11. Estimate your average number of on-call work hours per month:

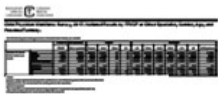
Topic: Patient care  
On-call activities  
Hours of work and workload


Keywords: On-call hours  
Oncall activities  
Oncall  
On-call services  
Work hours  
Workload

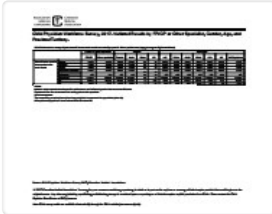
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## Q12. On-call hours in direct patient care

<https://surveys.cma.ca/en/permalink/survey19>

Survey Date: 2017


Full Question: Q12. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

Topic: Patient care  
On-call activities  
Hours of work and workload


Keywords: Clinical care  
On-call services  
On-call hours  
Oncall  
Oncall activities  
Patient care  
Work hours  
Workload


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## Q13. Work hours

<https://surveys.cma.ca/en/permalink/survey20>

Survey Date: 2017


Full Question:	Q13. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes.
Topic:	Patient care On-call activities Practice management (e.g., overhead costs, paperwork) Hours of work and workload
Keywords:	Administrative duties Committee work Indirect patient care On-call services Patient care Practice management Continuing medication education (CME) Research Teaching Work hours Oncall Oncall activities Workload
Response Choices:	Direct patient care without a teaching component, regardless of setting Direct patient care with a teaching component, regardless of setting Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.) Indirect patient care (charting, reports, phone calls, meeting patients' family, etc.) Health facility committees (academic planning committees) Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.) Research (including management of research and publications) Managing your practice (staff, facility, equipment, etc.) Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)


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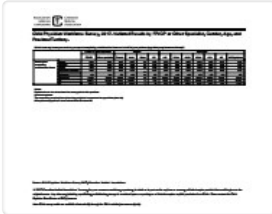
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## Q14. Hours on administrative forms

<https://surveys.cma.ca/en/permalink/survey21>

Survey Date: 2017

Full Question: Q14. How many hours per week do you spend completing administrative forms on behalf of your patients (e.g. third party insurance forms)?


Topic: Patient care  
Practice management (e.g., overhead costs, paperwork)  
Hours of work and workload


Keywords: 3rd party insurance forms  
Administrative duties  
Indirect patient care  
Paperwork  
Practice management  
Workload

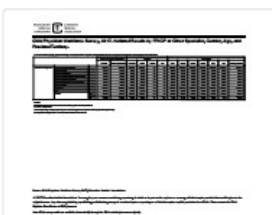
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## Q15. Remuneration mode

<https://surveys.cma.ca/en/permalink/survey22>

Survey Date: 2017

Full Question: Q15. In the last year, approximately what proportion of your professional income did you receive from these payment methods?  
Note: TOTAL MUST EQUAL 100%.

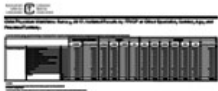
Topic: Remuneration method

Keywords: FFS  
Capitation  
Earnings  
Fee-for-service  
Income  
Pay  
Remuneration  
Salary


Response Choices: Fee-for-service insured  
Fee-for-service uninsured (private pay services)  
Salary  
Capitation  
Sessional/per diem/hourly  
Service contract  
Incentives and premiums


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## Q16. Overhead costs

<https://surveys.cma.ca/en/permalink/survey23>

Survey Date: 2017

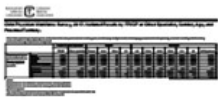
Full Question: Q16. What percentage of your gross professional income goes towards running your practice (e.g. staff, leases/rent/mortgage, equipment leasing/rental, personal benefits, vehicle costs, professional fees, malpractice dues, etc.)?

Topic: Remuneration method  
Practice management (e.g., overhead costs, paperwork)


Keywords: FFS  
Overhead costs  
Practice expenses  
Practice management  
Remuneration


### Documents

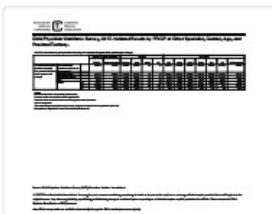
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## Q17. Accepting new patients

<https://surveys.cma.ca/en/permalink/survey24>

Survey Date: 2017

Full Question: Q17. To what extent is your practice accepting new patients into your MAIN patient care setting? Please check only ONE.



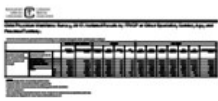
Topic: Patient care  
Hours of work and workload  
Access to services

Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times


Response Choices: No restrictions; practice is open to all new patients  
Partially closed  
Completely closed  
Does not apply to my practice setting


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## Q18. Number of patients seen

<https://surveys.cma.ca/en/permalink/survey25>

Survey Date: 2017

Full Question: Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):


Topic: Patient care  
Hours of work and workload  
Access to services  
On-call activities


Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times

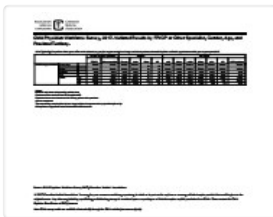
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## Q19a. Patient access for URGENT cases

<https://surveys.cma.ca/en/permalink/survey26>

Survey Date: 2017

Full Question: Q19a. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?


Topic: Patient care  
Hours of work and workload  
Access to services

Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Referral  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times


Response Choices: same day  
number of days


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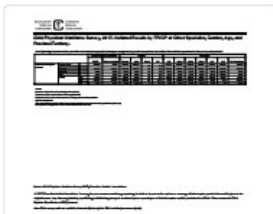
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UrgCare-e.pdf

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## Q19b. Patient access for NON-URGENT cases

<https://surveys.cma.ca/en/permalink/survey71>

Survey Date: 2017

Full Question: Q19b. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?


Topic: Patient care  
Hours of work and workload  
Access to services

Keywords: Access to services  
Appointment availability  
Overworked  
Patient care  
Patient load  
Referral  
Wait time  
Work hours  
Workload  
Wait times  
Waiting times


Response Choices: same week  
number of weeks


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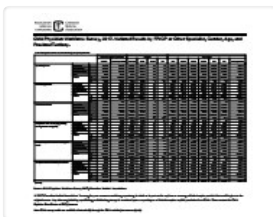
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## Q20. Access to resources

<https://surveys.cma.ca/en/permalink/survey27>

Survey Date: 2017

Full Question: Q20. Rate your access to the following for your patients:

Topic: Satisfaction  
Patient care  
Hospital setting  
Access to services

Keywords: Access to services  
Appointment availability  
Clinical care  
Hospital  
Patient care  
Referral  
Satisfaction (professional)

Response Choices: Operating room  
Endoscopy suites  
Procedural rooms  
Long-term care beds (e.g., nursing home, chronic care, etc.)  
Hospital in-patient care on an urgent basis  
Hospital care for elective procedures  
Routine diagnostic services (e.g., lab, x-rays, etc.)  
Advanced diagnostic services (e.g., MRI, CT, etc.)  
Home care  
Palliative care

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## Q25a. Changes made to practice

<https://surveys.cma.ca/en/permalink/survey34>

Survey Date: 2017

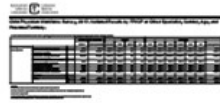
Full Question: Q25a. With reference to the LAST 2 YEARS, please check all of the following changes you have already made:

Topic: Retirement  
Practice relocation  
On-call activities  
Hours of work and workload

Keywords: Career transition  
Oncall  
Oncall activities  
On-call services  
Overworked  
Patient load  
Practice relocation  
Retirement  
Work hours  
Work location  
Work-life balance  
Workload

Response Choices: Retired from clinical practice  
Reduced weekly work hours (excluding on-call)  
Increased weekly work hours (excluding on-call)  
Relocated my practice to another province/territory in Canada  
Practised in the USA  
Practised in another country

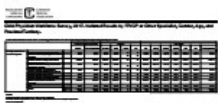
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## Q25b. Planned changes to practice

<https://surveys.cma.ca/en/permalink/survey35>

Survey Date: 2017

Full Question: Q25b. With reference to the NEXT 2 YEARS, please check all of the following changes that you are planning to make:

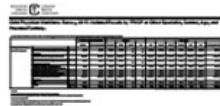
Topic: Retirement  
Practice relocation  
On-call activities  
Hours of work and workload

Keywords: Career transition  
On-call services  
Oncall  
Oncall activities  
Overworked  
Patient load  
Practice relocation  
Retirement  
Work hours  
Work location  
Work-life balance  
Workload

- Response Choices:
- Retire from clinical practice
  - Retire completely from medical practice
  - Reduce weekly work hours (excluding on-call)
  - Increase weekly work hours (excluding on-call)
  - Relocate my practice to another province/territory in Canada
  - Practise in the USA
  - Practise in another country

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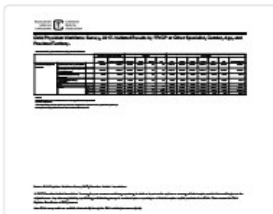


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## Q26. Overworked/underemployed

<https://surveys.cma.ca/en/permalink/survey36>

Survey Date: 2017

Full Question: Q26. Describe your current employment situation.

Topic: Satisfaction  
Hours of work and workload  
Employment status


Keywords: Career transition  
Overworked  
Employment status  
Satisfaction (professional)  
Underemployed  
Unemployed  
Work hours  
Work-life balance  
Workload


Response Choices: Overworked in my discipline  
Employed in my discipline to my satisfaction  
Underemployed in my discipline  
Not employed in my discipline

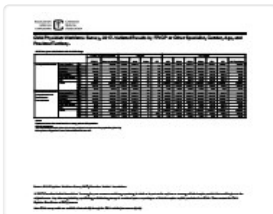
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## Q27. Satisfaction (professional life, balance)

<https://surveys.cma.ca/en/permalink/survey37>

Survey Date: 2017

Full Question: Q27. Rate your satisfaction with each of the following:


Topic: Satisfaction  
Hours of work and workload

Keywords: Satisfaction (professional)  
Work hours  
Work-life balance  
Workload


Response Choices: Your professional life  
The balance between your personal and professional commitments


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