



Q02. Satisfaction (professional life, balance)

<https://surveys.cma.ca/en/permalink/survey89>

Survey Date: 2019

Full Question: Q02. Rate your satisfaction with each of the following:
Very dissatisfied
Dissatisfied
Neutral
Satisfied
Very satisfied

Topic: Satisfaction
Hours of work and workload

Keywords: Work-life balance
doctor satisfaction
Physician satisfaction

Response Choices: Your professional life
The balance between your personal and professional commitments

Documents



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Q07. Work setting

<https://surveys.cma.ca/en/permalink/survey14>

Survey Date: 2017


Full Question: Q07. Which of the following is your primary work setting?

Topic: Work setting
Hospital setting


Keywords: Hospital setting
Practice setting
Work location
Work setting


Response Choices: Private office/clinic (excluding free standing walk-in clinics)
Community clinic/Community health centre
Free-standing walk-in clinic
Academic health sciences centre (AHSC)
Non-AHSC teaching hospital
Community hospital
Other hospital
Emergency department (in community hospital or AHSC)
Nursing home/ Long term care facility / Seniors' residence
University
Research Unit
Free-standing lab/diagnostic clinic
Administrative office / Corporate Office

Documents



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e2017_Q7_WorkSetting
-e.pdf

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Q09. Organization of practice (solo, group, etc.)

<https://surveys.cma.ca/en/permalink/survey16>

Survey Date: 2017

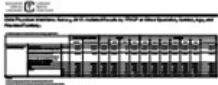
Full Question: Q09. How is your MAIN patient care setting organized? Check ONLY ONE. (Note that a solo or group practice could also include another health professional who does not have her/his own caseload).

Topic: Work setting
Patient care
Hospital setting
Collaborative practice


Keywords: Collaborative practice
Group practice
Hospital setting
Interprofessional
Partner
Patient care setting
Practice setting
Solo practice
Team practice
Work setting


Response Choices: Solo practice
Group practice – community based
Interprofessional practice – community based (physician(s) & other health professional(s) who have their own caseloads)
Hospital-based practice

Documents



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e2017_Q9_OrgSetting-
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Q10. Providing on-call

<https://surveys.cma.ca/en/permalink/survey17>

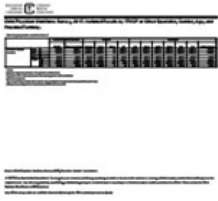
Survey Date: 2017

Full Question: Q10. Do you provide on-call services?


Topic: Patient care
On-call activities
Hours of work and workload


Keywords: On-call hours
On-call services
Work hours
Oncall
Workload
Oncall activities

Documents



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Q11. Average on-call hours

<https://surveys.cma.ca/en/permalink/survey18>

Survey Date: 2017

Full Question: Q11. Estimate your average number of on-call work hours per month:

Topic: Patient care
On-call activities
Hours of work and workload

Keywords: On-call hours
Oncall activities
Oncall
On-call services
Work hours
Workload

Documents



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Q12. On-call hours in direct patient care

<https://surveys.cma.ca/en/permalink/survey19>

Survey Date: 2017

Full Question: Q12. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

Topic: Patient care
On-call activities
Hours of work and workload

Keywords: Clinical care
On-call services
On-call hours
Oncall
Oncall activities
Patient care
Work hours
Workload

Documents



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e2017_Q12_OnCallHrs
PtCare-e.pdf

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Q13. Work hours

<https://surveys.cma.ca/en/permalink/survey20>

Survey Date: 2017

Full Question:	Q13. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes.
Topic:	Patient care On-call activities Practice management (e.g., overhead costs, paperwork) Hours of work and workload
Keywords:	Administrative duties Committee work Indirect patient care On-call services Patient care Practice management Continuing medication education (CME) Research Teaching Work hours Oncall Oncall activities Workload
Response Choices:	Direct patient care without a teaching component, regardless of setting Direct patient care with a teaching component, regardless of setting Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.) Indirect patient care (charting, reports, phone calls, meeting patients' family, etc.) Health facility committees (academic planning committees) Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.) Research (including management of research and publications) Managing your practice (staff, facility, equipment, etc.) Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)

Documents



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Q14. Hours on administrative forms

<https://surveys.cma.ca/en/permalink/survey21>

Survey Date: 2017

Full Question: Q14. How many hours per week do you spend completing administrative forms on behalf of your patients (e.g. third party insurance forms)?

Topic: Patient care
Practice management (e.g., overhead costs, paperwork)
Hours of work and workload

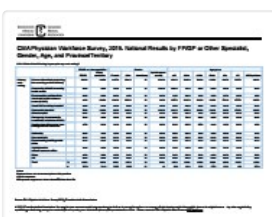
Keywords: 3rd party insurance forms
Administrative duties
Indirect patient care
Paperwork
Practice management
Workload

Documents

CMA_Survey_Workforce2017_Q14_AdminForms-e.pdf

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Q15. Work Setting

<https://surveys.cma.ca/en/permalink/survey100>

Survey Date: 2019

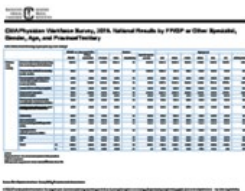
Full Question: Q15. Which of the following is your primary work setting?

Topic: Hospital setting
Work setting


Keywords: Where do physicians work?
Location
Work setting
Physician setting


Response Choices: Private office/clinic (excluding free standing walk-in clinics)
Community clinic/Community health centre
Free-standing walk-in clinic
Academic health sciences centre (AHSC)
Non-AHSC teaching hospital
Community hospital
Other hospital
Emergency department (in community hospital or AHSC)
Nursing home/ Long term care facility / Seniors' residence
University
Research Unit
Free-standing lab/diagnostic clinic
Administrative office / Corporate Office
Other

Documents



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Q16. Overhead costs

<https://surveys.cma.ca/en/permalink/survey23>

Survey Date: 2017


Full Question: Q16. What percentage of your gross professional income goes towards running your practice (e.g. staff, leases/rent/mortgage, equipment leasing/rental, personal benefits, vehicle costs, professional fees, malpractice dues, etc.)?


Topic: Remuneration method
Practice management (e.g., overhead costs, paperwork)

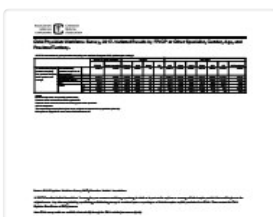
Keywords: FFS
Overhead costs
Practice expenses
Practice management
Remuneration

Documents

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e2017_Q16_Overhead-
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Q17. Accepting new patients

<https://surveys.cma.ca/en/permalink/survey24>

Survey Date: 2017

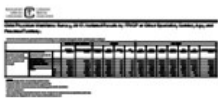
Full Question: Q17. To what extent is your practice accepting new patients into your MAIN patient care setting? Please check only ONE.

Topic: Patient care
Hours of work and workload
Access to services


Keywords: Access to services
Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times


Response Choices: No restrictions; practice is open to all new patients
Partially closed
Completely closed
Does not apply to my practice setting

Documents



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Q18. Number of patients seen

<https://surveys.cma.ca/en/permalink/survey25>

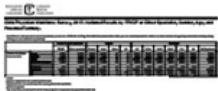
Survey Date: 2017

Full Question: Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):


Topic: Patient care
Hours of work and workload
Access to services
On-call activities


Keywords: Access to services
Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times

Documents



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Thumbnail of a survey results table for Q18. The table has multiple columns and rows, with a header row containing various demographic and professional information. The data is presented in a grid format.

Q18. Providing on-call

<https://surveys.cma.ca/en/permalink/survey104>

Survey Date: 2019

Full Question: Q18. Do you provide on-call services?

Topic: Hours of work and workload
On-call activities
Access to services
Patient care
Oncall

Keywords: On-call service
Workload
Oncall activities
Oncall

Response Choices: Yes
No

Documents

Thumbnail of a survey results table for Q18. The table has multiple columns and rows, with a header row containing various demographic and professional information. The data is presented in a grid format.

CMA_Survey_Workforce2019_Q18_OnCallHrs-e.pdf

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Thumbnail of a survey results table for Q19a. The table has multiple columns and rows, with a header row containing various demographic and professional information. The data is presented in a grid format.

Q19a. Patient access for URGENT cases

<https://surveys.cma.ca/en/permalink/survey26>

Survey Date: 2017

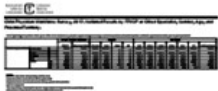
Full Question: Q19a. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

Topic: Patient care
Hours of work and workload
Access to services


Keywords: Access to services
Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times


Response Choices: same day
number of days

Documents



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e2017_Q19a_WaitTime
UrgCare-e.pdf

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Q19. Average on-call hours

<https://surveys.cma.ca/en/permalink/survey106>

Survey Date: 2019

Full Question: Q19. Estimate your average number of on-call work hours per month:

Topic: Access to services
Hours of work and workload
Patient care
On-call activities
Oncall

Keywords: Oncall
Time
Oncall activities
On-call hours
Workload

Documents

CMA_Survey_Workforce2019_Q19_AvgOnCallHrs-e.pdf

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Q19b. Patient access for NON-URGENT cases

<https://surveys.cma.ca/en/permalink/survey71>

Survey Date: 2017

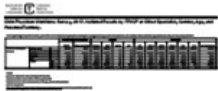
Full Question: Q19b. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

Topic: Patient care
Hours of work and workload
Access to services


Keywords: Access to services
Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times


Response Choices: same week
number of weeks

Documents



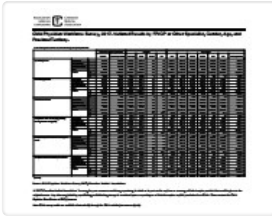
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NonUrgCare-e.pdf

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Q20. Access to resources

<https://surveys.cma.ca/en/permalink/survey27>



Survey Date: 2017


Full Question: Q20. Rate your access to the following for your patients:

Topic: Satisfaction
Patient care
Hospital setting
Access to services


Keywords: Access to services
Appointment availability
Clinical care
Hospital
Patient care
Referral
Satisfaction (professional)


Response Choices: Operating room
Endoscopy suites
Procedural rooms
Long-term care beds (e.g., nursing home, chronic care, etc.)
Hospital in-patient care on an urgent basis
Hospital care for elective procedures
Routine diagnostic services (e.g., lab, x-rays, etc.)
Advanced diagnostic services (e.g., MRI, CT, etc.)
Home care
Palliative care

Documents



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Q20. On-call hours in direct patient care

<https://surveys.cma.ca/en/permalink/survey109>

Survey Date: 2019

Full Question: Q20. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

Topic: Access to services
Hours of work and workload
On-call activities
Patient care
Oncall

Keywords: Oncall
On-call hours
Time
Workload

Documents

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PtCare-e.pdf

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Q21 & Q22. Work hours

<https://surveys.cma.ca/en/permalink/survey112>

Survey Date: 2019

Full Question: Q21 & Q22. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes (i.e., if an activity spans two categories, please report hours in only one category).

Topic: Hours of work and workload
 Access to services
 Patient care
 Practice management (e.g., overhead costs, paperwork)
 On-call activities
 Oncall

Keywords: Workload
 Time
 Oncall

Response Choices: Direct patient care without a teaching component, regardless of setting
 Direct patient care with a teaching component, regardless of setting
 Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.)
 Indirect patient care (charting, reports, phone calls, meeting patients' family, etc.)
 Health facility committees (academic planning committees)
 Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.)
 Research (including management of research and publications)
 Managing your practice (staff, facility, equipment, etc.)
 Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)
 Other
 TOTAL HOURS WORKED PER WEEK

Documents



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Q25a. Changes made to practice

<https://surveys.cma.ca/en/permalink/survey34>

Survey Date: 2017

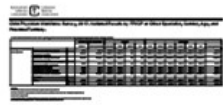
Full Question: Q25a. With reference to the LAST 2 YEARS, please check all of the following changes you have already made:

Topic: Retirement
Practice relocation
On-call activities
Hours of work and workload

Keywords: Career transition
Oncall
Oncall activities
On-call services
Overworked
Patient load
Practice relocation
Retirement
Work hours
Work location
Work-life balance
Workload

Response Choices: Retired from clinical practice
Reduced weekly work hours (excluding on-call)
Increased weekly work hours (excluding on-call)
Relocated my practice to another province/territory in Canada
Practised in the USA
Practised in another country

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