

CMA Physician Workforce Survey, 2017. National Results by FP/GP or Other Specialist, Gender, Age, and Province/Territory.

Q24. Can patients in your practice do the following?

| | | FP/GP or Other Specialist | | Gender | | | | Age group | | | | | | |
|---|--|---------------------------|------------------|--------|-------|-------|----|-----------|-------|-------|-------|-------|-------|----------------|
| | | FP/GP | Other specialist | Female | Male | Other | NR | <35 | 35-44 | 45-54 | 55-64 | 65+ | NR | All Physicians |
| Patients in your practice can do the following: | Request appointments online (i.e. advance access e-scheduling) | 11.2% | 5.1% | 9.9% | 8.0% | ** | ** | 12.3% | 8.5% | 9.8% | 7.9% | 7.8% | 3.8% | 8.8% |
| | Request prescription renewals online | 4.9% | 3.8% | 3.9% | 4.9% | ** | ** | 3.3% | 3.0% | 4.1% | 5.3% | 6.3% | 5.2% | 4.4% |
| | View information from their health record online (e.g. lab test results or immunization history) | 11.9% | 9.5% | 9.6% | 11.8% | ** | ** | 10.9% | 9.3% | 11.2% | 10.8% | 13.7% | 5.6% | 10.9% |
| | Electronically add measurements (e.g. blood pressure readings) to their electronic record | 2.4% | 1.4% | 1.9% | 2.0% | ** | ** | 2.6% | 1.8% | 2.7% | 1.8% | 1.4% | 0.8% | 2.0% |
| | Electronically add text and/or other documentation to their electronic record | 2.4% | 2.5% | 2.0% | 2.6% | ** | ** | 3.4% | 2.7% | 2.9% | 1.5% | 2.4% | 0.8% | 2.4% |
| | None of the above | 76.7% | 83.1% | 79.1% | 79.2% | ** | ** | 75.7% | 80.2% | 78.6% | 80.2% | 78.0% | 85.2% | 79.2% |
| | NR | 1.4% | 2.1% | 1.7% | 1.6% | ** | ** | 1.0% | 2.1% | 1.8% | 1.0% | 2.3% | 2.3% | 1.6% |
| | Total | N | 28744 | 18342 | 19897 | 26962 | 0 | 226 | 4058 | 10484 | 12080 | 12568 | 7172 | 724 |
| | n | 2980 | 1692 | 2217 | 2432 | 0 | 23 | 422 | 1006 | 1113 | 1322 | 736 | 73 | 4672 |

Notes:

Includes only those who provide patient care.

Excludes those who abandoned prior to this question.

Excludes those who indicated "Not applicable".

Column totals may exceed 100% as this question allowed for multiple responses.

NR=No Response.

The responding sample (size: n) has been weighted to represent the population (size: N).

**Responses suppressed when column 'n' is less than 30.

Source : CMA Physician Workforce Survey 2017 , Canadian Medical Association .

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Q24. Can patients in your practice do the following?

| | | Province or territory | | | | | | | | | | | |
|---|--|-----------------------|-------|-------|-------|-------|-------|-------|-------|-----|-------|----------|--------|
| | | BC | AB | SK | MB | ON | QC | NB | NS | PE | NL | NT/YT/NU | Canada |
| Patients in your practice can do the following: | Request appointments online (i.e. advance access e-scheduling) | 7.9% | 7.2% | 4.3% | 6.6% | 6.1% | 6.6% | 4.3% | 4.4% | ** | 6.4% | ** | 6.5% |
| | Request prescription renewals online | 2.4% | 2.2% | 4.4% | 3.7% | 4.1% | 3.1% | 3.5% | 2.6% | ** | 3.7% | ** | 3.3% |
| | View information from their health record online (e.g. lab test results or immunization history) | 17.9% | 3.6% | 6.3% | 4.8% | 10.5% | 2.5% | 1.7% | 5.2% | ** | 3.7% | ** | 8.0% |
| | Electronically add measurements (e.g. blood pressure readings) to their electronic record | 1.1% | 1.8% | 2.4% | 2.5% | 1.2% | 1.6% | 0.0% | 3.5% | ** | 1.8% | ** | 1.5% |
| | Electronically add text and/or other documentation to their electronic record | 1.7% | 2.4% | 3.0% | 2.2% | 1.5% | 1.4% | 2.3% | 3.6% | ** | 1.8% | ** | 1.8% |
| | None of the above | 55.8% | 69.3% | 65.0% | 66.0% | 58.5% | 50.0% | 63.4% | 63.4% | ** | 58.9% | ** | 58.3% |
| | N/A (e.g. hospital practice only) | 20.0% | 19.7% | 22.9% | 21.8% | 24.3% | 38.7% | 25.8% | 25.6% | ** | 31.0% | ** | 26.5% |
| | NR | 1.2% | 0.8% | 0.3% | 0.7% | 1.2% | 1.4% | 3.1% | 1.9% | ** | 1.0% | ** | 1.2% |
| Total | N | 9652 | 8166 | 1751 | 2169 | 22726 | 14780 | 1412 | 1903 | 198 | 1128 | 141 | 64026 |
| | n | 1063 | 1033 | 220 | 294 | 2213 | 734 | 160 | 246 | 28 | 109 | 23 | 6123 |

Notes:

Includes only those who provide patient care.

Excludes those who abandoned prior to this question.

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**Responses suppressed when column 'n' is less than 30.

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