Q08. Provision of patient/clinical care
https://surveys.cma.ca/link/survey15

SURVEY DATE 2017
FULL QUESTION Q08. Do you provide patient/clinical care (either direct or indirect)?

TOPIC Patient care
Access to services

KEYWORDS Access to services
Clinical care
Indirect patient care
Patient care
Practice setting

Documents
Q17. Accepting new patients
https://surveys.cma.ca/link/survey24

SURVEY DATE 2017

FULL QUESTION Q17. To what extent is your practice accepting new patients into your MAIN patient care setting? Please check only ONE.

TOPIC Patient care
Hours of work and workload
Access to services

KEYWORDS Access to services
Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times

RESPONSE CHOICES No restrictions; practice is open to all new patients
Partially closed
Completely closed
Does not apply to my practice setting
Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):

TOPIC
Patient care
Hours of work and workload
Access to services
On-call activities

KEYWORDS
Access to services
Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times

Documents
Q19a. Patient access for URGENT cases

https://surveys.cma.ca/link/survey26

SURVEY DATE 2017

FULL QUESTION Q19a. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

TOPIC
- Patient care
- Hours of work and workload
- Access to services

KEYWORDS
- Access to services
- Appointment availability
- Overworked
- Patient care
- Patient load
- Referral
- Wait time
- Work hours
- Workload
- Wait times
- Waiting times

RESPONSE CHOICES
- same day
- number of days

Documents
Q19b. Patient access for NON-URGENT cases
https://surveys.cma.ca/link/survey71

SURVEY DATE 2017

FULL QUESTION Q19b. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

TOPIC Patient care
Hours of work and workload
Access to services

KEYWORDS Access to services
Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times

RESPONSE CHOICES same week
number of weeks

Documents
Q20. Access to resources
https://surveys.cma.ca/link/survey27

SURVEY DATE 2017
FULL QUESTION Q20. Rate your access to the following for your patients:
TOPIC Satisfaction
Patient care
Hospital setting
Access to services
KEYWORDS Access to services
Appointment availability
Clinical care
Hospital
Patient care
Referral
Satisfaction (professional)
RESPONSE CHOICES Operating room
Endoscopy suites
Procedural rooms
Long-term care beds (e.g., nursing home, chronic care, etc.)
Hospital in-patient care on an urgent basis
Hospital care for elective procedures
Routine diagnostic services (e.g., lab, x-rays, etc.)
Advanced diagnostic services (e.g., MRI, CT, etc.)
Home care
Palliative care

Documents