Q08. Provision of patient/clinical care
https://surveys.cma.ca/link/survey15

SURVEY DATE 2017

FULL QUESTION Q08. Do you provide patient/clinical care (either direct or indirect)?

TOPIC Patient care
Access to services

KEYWORDS Access to services
Clinical care
Indirect patient care
Patient care
Practice setting

Documents
Q17. Accepting new patients
https://surveys.cma.ca/link/survey24

SURVEY DATE: 2017

FULL QUESTION: Q17. To what extent is your practice accepting new patients into your MAIN patient care setting? Please check only ONE.

TOPIC: Patient care
Hours of work and workload
Access to services

KEYWORDS: Access to services
Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times

RESPONSE CHOICES:
- No restrictions; practice is open to all new patients
- Partially closed
- Completely closed
- Does not apply to my practice setting

Documents
Q18. Number of patients seen
https://surveys.cma.ca/link/survey25

SURVEY DATE 2017

FULL QUESTION Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):

TOPIC Patient care
Hours of work and workload
Access to services
On-call activities

KEYWORDS Access to services
Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times

Documents
Q19a. Patient access for URGENT cases
https://surveys.cma.ca/link/survey26

SURVEY DATE
2017

FULL QUESTION
Q19a. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

TOPIC
Patient care
Hours of work and workload
Access to services

KEYWORDS
Access to services
Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times

RESPONSE CHOICES
same day
number of days
Q19b. Patient access for NON-URGENT cases
https://surveys.cma.ca/link/survey71

SURVEY DATE
2017

FULL QUESTION
Q19b. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

TOPIC
Patient care
Hours of work and workload
Access to services

KEYWORDS
Access to services
Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times

RESPONSE CHOICES
same week
number of weeks

Documents
Q20. Access to resources
https://surveys.cma.ca/link/survey27

SURVEY DATE 2017

FULL QUESTION Q20. Rate your access to the following for your patients:

TOPIC
- Satisfaction
- Patient care
- Hospital setting
- Access to services

KEYWORDS
- Access to services
- Appointment availability
- Clinical care
- Hospital
- Patient care
- Referral
- Satisfaction (professional)

RESPONSE CHOICES
- Operating room
- Endoscopy suites
- Procedural rooms
- Long-term care beds (e.g., nursing home, chronic care, etc.)
- Hospital in-patient care on an urgent basis
- Hospital care for elective procedures
- Routine diagnostic services (e.g., lab, x-rays, etc.)
- Advanced diagnostic services (e.g., MRI, CT, etc.)
- Home care
- Palliative care