Q10. Providing on-call
https://surveys.cma.ca/link/survey17

SURVEY DATE
2017

FULL QUESTION
Q10. Do you provide on-call services?

TOPIC
Patient care

KEYWORDS
On-call activities
Hours of work and workload

Documents
Q11. Average on-call hours
https://surveys.cma.ca/link/survey18

SURVEY DATE
2017

FULL QUESTION
Q11. Estimate your average number of on-call work hours per month:

TOPIC
Patient care

On-call activities
Hours of work and workload

KEYWORDS
On-call hours

Oncall activities
Oncall
On-call services
Work hours
Workload

Documents
Q12. On-call hours in direct patient care
https://surveys.cma.ca/link/survey19

SURVEY DATE
2017

FULL QUESTION
Q12. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

TOPIC
Patient care

On-call activities
Hours of work and workload

KEYWORDS
Clinical care

On-call services
On-call hours
On-call
Oncall activities
Patient care
Work hours
Workload

Documents

Q13. Work hours
https://surveys.cma.ca/link/survey20

SURVEY DATE
2017

FULL QUESTION
Q13. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes.

TOPIC
Patient care

On-call activities
Practice management (e.g., overhead costs, paperwork)
Hours of work and workload
KEYWORDS
Administrative duties
Committee work
Indirect patient care
On-call services
Patient care
Practice management
Continuing medication education (CME)
Research
Teaching
Work hours
Oncall
Oncall activities
Workload

RESPONSE CHOICES
Direct patient care without a teaching component, regardless of setting
Direct patient care with a teaching component, regardless of setting
Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.)
Indirect patient care (charting, reports, phone calls, meeting patients' family, etc.)
Health facility committees (academic planning committees)
Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.)
Research (including management of research and publications)
Managing your practice (staff, facility, equipment, etc.)
Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)

Documents
Q14. Hours on administrative forms
https://surveys.cma.ca/link/survey21

SURVEY DATE
2017

FULL QUESTION
Q14. How many hours per week do you spend completing administrative forms on behalf of your patients (e.g. third party insurance forms)?

TOPIC
Patient care

Practice management (e.g., overhead costs, paperwork)

Hours of work and workload

KEYWORDS
3rd party insurance forms

Administrative duties
Indirect patient care
Paperwork
Practice management
Workload

Documents
Q17. Accepting new patients
https://surveys.cma.ca/link/survey24

SURVEY DATE
2017

FULL QUESTION
Q17. To what extent is your practice accepting new patients into your MAIN patient care setting?
Please check only ONE.

TOPIC
Patient care

Hours of work and workload
Access to services

KEYWORDS
Access to services

Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times

RESPONSE CHOICES
No restrictions; practice is open to all new patients
Partially closed
Completely closed
Does not apply to my practice setting

Documents
Q18. Number of patients seen
https://surveys.cma.ca/link/survey25

SURVEY DATE
2017

FULL QUESTION
Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):

TOPIC
Patient care

Hours of work and workload
Access to services
On-call activities

KEYWORDS
Access to services

Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times

Documents
Q19a. Patient access for URGENT cases

https://surveys.cma.ca/link/survey26

SURVEY DATE
2017

FULL QUESTION
Q19a. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

TOPIC
Patient care

Hours of work and workload
Access to services

KEYWORDS
Access to services

Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times

RESPONSE CHOICES
same day

number of days

Documents
Q19b. Patient access for NON-URGENT cases
https://surveys.cma.ca/link/survey71

SURVEY DATE
2017

FULL QUESTION
Q19b. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

TOPIC
Patient care

     Hours of work and workload
     Access to services

KEYWORDS
Access to services

     Appointment availability
     Overworked
     Patient care
     Patient load
     Referral
     Wait time
     Work hours
     Workload
     Wait times
     Waiting times

RESPONSE CHOICES
same week

     number of weeks

Documents
Q25a. Changes made to practice

https://surveys.cma.ca/link/survey34

SURVEY DATE
2017

FULL QUESTION
Q25a. With reference to the LAST 2 YEARS, please check all of the following changes you have already made:

TOPIC
Retirement

Practice relocation
On-call activities
Hours of work and workload

KEYWORDS
Career transition

On-call
On-call activities
On-call services
Overworked
Patient load
Practice relocation
Retirement
Work hours
Work location
Work-life balance
Workload

RESPONSE CHOICES
Retired from clinical practice

Reduced weekly work hours (excluding on-call)
Increased weekly work hours (excluding on-call)
Relocated my practice to another province/territory in Canada
Practised in the USA
Practised in another country

Documents
Q25b. Planned changes to practice
https://surveys.cma.ca/link/survey35

SURVEY DATE
2017

FULL QUESTION
Q25b. With reference to the NEXT 2 YEARS, please check all of the following changes that you are planning to make:

TOPIC
Retirement

Practice relocation
On-call activities
Hours of work and workload

KEYWORDS
Career transition

On-call services
Oncall
Oncall activities
Overworked
Patient load
Practice relocation
Retirement
Work hours
Work location
Work-life balance
Workload

RESPONSE CHOICES
Retire from clinical practice
Retire completely from medical practice
Reduce weekly work hours (excluding on-call)
Increase weekly work hours (excluding on-call)
Relocate my practice to another province/territory in Canada
Practise in the USA
Practise in another country

Documents
Q26. Overworked/underemployed
https://surveys.cma.ca/link/survey36

SURVEY DATE
2017

FULL QUESTION
Q26. Describe your current employment situation.

TOPIC
Satisfaction

KEYWORDS
Career transition

RESPONSE CHOICES
Overworked in my discipline

Employed in my discipline to my satisfaction

Underemployed in my discipline

Unemployed

Work hours

Work-life balance

Workload

Documents
Q27. Satisfaction (professional life, balance)
https://surveys.cma.ca/link/survey37

SURVEY DATE
2017

FULL QUESTION
Q27. Rate your satisfaction with each of the following:

TOPIC
Satisfaction

KEYWORDS
Satisfaction (professional)

RESPONSE CHOICES
Your professional life

The balance between your personal and professional commitments