Q10. Providing on-call
https://surveys.cma.ca/link/survey17

SURVEY DATE 2017
FULL QUESTION Q10. Do you provide on-call services?
TOPIC Patient care
On-call activities
Hours of work and workload
KEYWORDS On-call hours
On-call services
Work hours
Oncall
Workload
Oncall activities

Documents
Q11. Average on-call hours
https://surveys.cma.ca/link/survey18

SURVEY DATE 2017

FULL QUESTION Q11. Estimate your average number of on-call work hours per month:

TOPIC Patient care
On-call activities
Hours of work and workload

KEYWORDS On-call hours
Oncall activities
Oncall
On-call services
Work hours
Workload

Documents
Q12. On-call hours in direct patient care
https://surveys.cma.ca/link/survey19

SURVEY DATE: 2017
FULL QUESTION: Q12. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

TOPIC:
- Patient care
- On-call activities
- Hours of work and workload

KEYWORDS:
- Clinical care
- On-call services
- On-call hours
- Oncall
- Oncall activities
- Patient care
- Work hours
- Workload

Documents

Q13. Work hours
https://surveys.cma.ca/link/survey20

SURVEY DATE: 2017
FULL QUESTION: Q13. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes.

TOPIC:
- Patient care
- On-call activities
- Practice management (e.g., overhead costs, paperwork)
- Hours of work and workload
KEYWORDS
Administrative duties
Committee work
Indirect patient care
On-call services
Patient care
Practice management
Continuing medication education (CME)
Research
Teaching
Work hours
Oncall
Oncall activities
Workload

RESPONSE CHOICES
Direct patient care without a teaching component, regardless of setting
Direct patient care with a teaching component, regardless of setting
Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.)
Indirect patient care (charting, reports, phone calls, meeting patients’ family, etc.)
Health facility committees (academic planning committees)
Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.)
Research (including management of research and publications)
Managing your practice (staff, facility, equipment, etc.)
Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)

Documents
Q18. Number of patients seen
https://surveys.cma.ca/link/survey25

SURVEY DATE 2017

FULL QUESTION Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):

TOPIC
- Patient care
- Hours of work and workload
- Access to services
- On-call activities

KEYWORDS
- Access to services
- Appointment availability
- Overworked
- Patient care
- Patient load
- Wait time
- Work hours
- Workload
- Wait times
- Waiting times

Documents
Q18. Providing on-call
https://surveys.cma.ca/link/survey104

SURVEY DATE 2019
FULL QUESTION Q18. Do you provide on-call services?
TOPIC Hours of work and workload
On-call activities
Access to services
Patient care
Oncall
KEYWORDS On-call service
Workload
Oncall activities
Oncall
RESPONSE CHOICES Yes
No

Documents
Q19. Average on-call hours
https://surveys.cma.ca/link/survey106

SURVEY DATE 2019

FULL QUESTION Q19. Estimate your average number of on-call work hours per month:

TOPIC Access to services
Hours of work and workload
Patient care
On-call activities
On-call

KEYWORDS Oncall
Time
Oncall activities
On-call hours
Workload

Documents
Q20. On-call hours in direct patient care
https://surveys.cma.ca/link/survey109

SURVEY DATE 2019

FULL QUESTION Q20. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

TOPIC  Access to services
         Hours of work and workload
         On-call activities
         Patient care
         Oncall

KEYWORDS  Oncall
          On-call hours
          Time
          Workload

Documents
Q21 & Q22. Work hours
https://surveys.cma.ca/link/survey112

SURVEY DATE
2019

FULL QUESTION
Q21 & Q22. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes (i.e., if an activity spans two categories, please report hours in only one category).

TOPIC
Hours of work and workload
Access to services
Patient care
Practice management (e.g., overhead costs, paperwork)
On-call activities
Oncall

KEYWORDS
Workload
Time
Oncall

RESPONSE CHOICES
Direct patient care without a teaching component, regardless of setting
Direct patient care with a teaching component, regardless of setting
Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.)
Indirect patient care (charting, reports, phone calls, meeting patients’ family, etc.)
Health facility committees (academic planning committees)
Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.)
Research (including management of research and publications)
Managing your practice (staff, facility, equipment, etc.)
Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)
Other

TOTAL HOURS WORKED PER WEEK
Q25a. Changes made to practice
https://surveys.cma.ca/link/survey34

SURVEY DATE 2017

FULL QUESTION Q25a. With reference to the LAST 2 YEARS, please check all of the following changes you have already made:

TOPIC
- Retirement
- Practice relocation
- On-call activities
- Hours of work and workload

KEYWORDS
- Career transition
- Oncall
- Oncall activities
- On-call services
- Overworked
- Patient load
- Practice relocation
- Retirement
- Work hours
- Work location
- Work-life balance
- Workload

RESPONSE CHOICES
- Retired from clinical practice
- Reduced weekly work hours (excluding on-call)
- Increased weekly work hours (excluding on-call)
- Relocated my practice to another province/territory in Canada
- Practised in the USA
- Practised in another country

Documents
Q25b. Planned changes to practice

https://surveys.cma.ca/link/survey35

SURVEY DATE 2017
FULL QUESTION Q25b. With reference to the NEXT 2 YEARS, please check all of the following changes that you are planning to make:

TOPIC
- Retirement
- Practice relocation
- On-call activities
- Hours of work and workload

KEYWORDS
- Career transition
- On-call services
- Oncall
- Oncall activities
- Overworked
- Patient load
- Practice relocation
- Retirement
- Work hours
- Work location
- Work-life balance
- Workload

RESPONSE CHOICES
- Retire from clinical practice
- Retire completely from medical practice
- Reduce weekly work hours (excluding on-call)
- Increase weekly work hours (excluding on-call)
- Relocate my practice to another province/territory in Canada
- Practise in the USA
- Practise in another country