<table>
<thead>
<tr>
<th><strong>Q10. Providing on-call</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong><a href="https://surveys.cma.ca/link/survey17">https://surveys.cma.ca/link/survey17</a></strong></td>
</tr>
</tbody>
</table>

**SURVEY DATE**  
2017

**FULL QUESTION**  
Q10. Do you provide on-call services?

**TOPIC**  
Patient care  
On-call activities  
Hours of work and workload

**KEYWORDS**  
On-call hours  
On-call services  
Work hours  
Oncall  
Workload  
Oncall activities

**Documents**
Q11. Average on-call hours
https://surveys.cma.ca/link/survey18

SURVEY DATE  
2017

FULL QUESTION  
Q11. Estimate your average number of on-call work hours per month:

TOPIC  
Patient care
On-call activities
Hours of work and workload

KEYWORDS  
On-call hours
Oncall activities
Oncall
On-call services
Work hours
Workload

Documents
Q12. On-call hours in direct patient care
https://surveys.cma.ca/link/survey19

SURVEY DATE 2017
FULL QUESTION Q12. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

TOPIC Patient care
On-call activities
Hours of work and workload

KEYWORDS Clinical care
On-call services
On-call hours
Oncall
Oncall activities
Patient care
Work hours
Workload

Documents

Q13. Work hours
https://surveys.cma.ca/link/survey20

SURVEY DATE 2017
FULL QUESTION Q13. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes.

TOPIC Patient care
On-call activities
Practice management (e.g., overhead costs, paperwork)
Hours of work and workload
KEYWORDS
Administrative duties
Committee work
Indirect patient care
On-call services
Patient care
Practice management
Continuing medication education (CME)
Research
Teaching
Work hours
Oncall
Oncall activities
Workload

RESPONSE CHOICES
Direct patient care without a teaching component, regardless of setting
Direct patient care with a teaching component, regardless of setting
Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.)
Indirect patient care (charting, reports, phone calls, meeting patients’ family, etc.)
Health facility committees (academic planning committees)
Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.)
Research (including management of research and publications)
Managing your practice (staff, facility, equipment, etc.)
Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)

Documents
Q18. Number of patients seen
https://surveys.cma.ca/link/survey25

SURVEY DATE                  2017
FULL QUESTION               Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):

TOPIC                      Patient care
                           Hours of work and workload
                           Access to services
                           On-call activities

KEYWORDS                   Access to services
                           Appointment availability
                           Overworked
                           Patient care
                           Patient load
                           Wait time
                           Work hours
                           Workload
                           Wait times
                           Waiting times

Documents
Q18. Providing on-call
https://surveys.cma.ca/link/survey104

SURVEY DATE 2019
FULL QUESTION Q18. Do you provide on-call services?

TOPIC Hours of work and workload
On-call activities
Access to services
Patient care
On call

KEYWORDS On-call service
Workload
On call activities
On call

RESPONSE CHOICES Yes
No

Documents
Q19. Average on-call hours
https://surveys.cma.ca/link/survey106

SURVEY DATE 2019

FULL QUESTION Q19. Estimate your average number of on-call work hours per month:

TOPIC Access to services
Hours of work and workload
Patient care
On-call activities
On-call

KEYWORDS Oncall
Time
Oncall activities
On-call hours
Workload

Documents

CMA Physician Workforce Survey - Canadian Medical Association
Q20. On-call hours in direct patient care

https://surveys.cma.ca/link/survey109

SURVEY DATE 2019

FULL QUESTION Q20. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

TOPIC
Access to services
Hours of work and workload
On-call activities
Patient care
Oncall

KEYWORDS
Oncall
On-call hours
Time
Workload

Documents
Q21 & Q22. Work hours

https://surveys.cma.ca/link/survey112

SURVEY DATE 2019

FULL QUESTION Q21 & Q22. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes (i.e., if an activity spans two categories, please report hours in only one category).

TOPIC Hours of work and workload
Access to services
Patient care
Practice management (e.g., overhead costs, paperwork)
On-call activities
Oncall

KEYWORDS Workload
Time
Oncall

RESPONSE CHOICES Direct patient care without a teaching component, regardless of setting
Direct patient care with a teaching component, regardless of setting
Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.)
Indirect patient care (charting, reports, phone calls, meeting patients’ family, etc.)
Health facility committees (academic planning committees)
Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.)
Research (including management of research and publications)
Managing your practice (staff, facility, equipment, etc.)
Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)
Other

TOTAL HOURS WORKED PER WEEK
Q25a. Changes made to practice
https://surveys.cma.ca/link/survey34

SURVEY DATE 2017

FULL QUESTION Q25a. With reference to the LAST 2 YEARS, please check all of the following changes you have already made:

TOPIC
Retirement
Practice relocation
On-call activities
Hours of work and workload

KEYWORDS
Career transition
On-call
On-call activities
On-call services
Overworked
Patient load
Practice relocation
Retirement
Work hours
Work location
Work-life balance
Workload

RESPONSE CHOICES
Retired from clinical practice
Reduced weekly work hours (excluding on-call)
Increased weekly work hours (excluding on-call)
Relocated my practice to another province/territory in Canada
Practised in the USA
Practised in another country
Q25b. Planned changes to practice
https://surveys.cma.ca/link/survey35

SURVEY DATE 2017

FULL QUESTION Q25b. With reference to the NEXT 2 YEARS, please check all of the following changes that you are planning to make:

TOPIC
- Retirement
- Practice relocation
- On-call activities
- Hours of work and workload

KEYWORDS
- Career transition
- On-call services
- Oncall
- Oncall activities
- Overworked
- Patient load
- Practice relocation
- Retirement
- Work hours
- Work location
- Work-life balance
- Workload

RESPONSE CHOICES
- Retire from clinical practice
- Retire completely from medical practice
- Reduce weekly work hours (excluding on-call)
- Increase weekly work hours (excluding on-call)
- Relocate my practice to another province/territory in Canada
- Practise in the USA
- Practise in another country