Q08. Provision of patient/clinical care
https://surveys.cma.ca/link/survey15

SURVEY DATE
2017

FULL QUESTION
Q08. Do you provide patient/clinical care (either direct or indirect)?

TOPIC
Patient care

KEYWORDS
Access to services
Clinical care
Indirect patient care
Patient care
Practice setting

Documents
Q09. Organization of practice (solo, group, etc.)
https://surveys.cma.ca/link/survey16

SURVEY DATE
2017

FULL QUESTION
Q09. How is your MAIN patient care setting organized? Check ONLY ONE. (Note that a solo or group practice could also include another health professional who does not have her/his own caseload).

TOPIC
Work setting

KEYWORDS
Collaborative practice

RESPONSE CHOICES
Solo practice

Document
Q10. Providing on-call
https://surveys.cma.ca/link/survey17

SURVEY DATE
2017

FULL QUESTION
Q10. Do you provide on-call services?

TOPIC
Patient care
On-call activities
Hours of work and workload

KEYWORDS
On-call hours
On-call services
Work hours
Oncall
Workload
Oncall activities

Documents
Q11. Average on-call hours
https://surveys.cma.ca/link/survey18

SURVEY DATE
2017

FULL QUESTION
Q11. Estimate your average number of on-call work hours per month:

TOPIC
Patient care

KEYWORDS
On-call activities
Hours of work and workload

Documents
Q12. Impact of national licensure on physician practices
https://surveys.cma.ca/link/survey83

SURVEY DATE
2019

FULL QUESTION
Q12. If a national licensure system were implemented today, how likely would you be to: Highly unlikely Somewhat unlikely Unsure Somewhat likely Highly likely

TOPIC
Access to services

KEYWORDS
License

RESPONSE CHOICES
Seek out locum opportunities in other provinces/territories

- Practise in multiple provinces/territories on an ongoing basis
- Provide virtual care (e.g., telemicine) to patients in other provinces/territories
- Practise temporarily in rural/remote areas in other provinces/territories
- Participate in further training in another province or territory

Documents
Q12. On-call hours in direct patient care

https://surveys.cma.ca/link/survey19

SURVEY DATE
2017

FULL QUESTION
Q12. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

TOPIC
Patient care
  On-call activities
  Hours of work and workload

KEYWORDS
Clinical care
  On-call services
  On-call hours
  Oncall
  Oncall activities
  Patient care
  Work hours
  Workload

Documents
Q13. Agreement that national licensure will improve access
https://surveys.cma.ca/link/survey85

SURVEY DATE
2019

FULL QUESTION
Q13. To what extent do you agree that national licensure will improve access to care for Canadians?

TOPIC
Access to services

KEYWORDS
License
National licensure
Patient care

RESPONSE CHOICES
Strongly disagree
Somewhat disagree
Neither agree nor disagree
Somewhat agree
Strongly agree

Documents

Q13. Work hours
https://surveys.cma.ca/link/survey20

SURVEY DATE
2017

FULL QUESTION
Q13. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes.

TOPIC
Patient care

On-call activities
Practice management (e.g., overhead costs, paperwork)
Hours of work and workload
KEYWORDS

Administrative duties

Committee work
Indirect patient care
On-call services
Patient care
Practice management
Continuing medication education (CME)
Research
Teaching
Work hours
On-call
On-call activities
Workload

RESPONSE CHOICES

Direct patient care without a teaching component, regardless of setting
Direct patient care with a teaching component, regardless of setting
Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.)
Indirect patient care (charting, reports, phone calls, meeting patients’ family, etc.)
Health facility committees (academic planning committees)
Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.)
Research (including management of research and publications)
Managing your practice (staff, facility, equipment, etc.)
Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)

Documents
Q14. Hours on administrative forms
https://surveys.cma.ca/link/survey21

SURVEY DATE
2017

FULL QUESTION
Q14. How many hours per week do you spend completing administrative forms on behalf of your patients (e.g. third party insurance forms)?

TOPIC
Patient care
  Practice management (e.g., overhead costs, paperwork)
  Hours of work and workload

KEYWORDS
3rd party insurance forms
  Administrative duties
  Indirect patient care
  Paperwork
  Practice management
  Workload

Documents
Q14. Provision of patient/clinical care
https://surveys.cma.ca/link/survey99

SURVEY DATE
2019

FULL QUESTION
Q14. Do you provide patient/clinical care (either direct or indirect)?

TOPIC
Access to services

KEYWORDS
Patients

  Patient care

Clinical care
Direct clinical care
Indirect clinical care

RESPONSE CHOICES
Yes
No
Q16. Electronic tools used by physicians

https://surveys.cma.ca/link/survey103

SURVEY DATE
2019

FULL QUESTION
Q16. Please indicate which of the following electronic tools you use in the care of your patients

TOPIC
Patient care

KEYWORDS
Electronic records and tools
Electronic medical records
EMR
Electronic health record
EHR
Patient notes

RESPONSE CHOICES
Reminders for patient care
Ordering lab tests
Ordering diagnostic tests
Receipt of hospital visit and discharge information
Clinical decision support tool
Access to list of medications taken by a patient
Warnings for drug interactions
Interface to pharmacy/pharmacist
Access to lab test/diagnostic results
Referral to other physicians
Secure transfer of patient information
Access to provincial/territorial patient information systems
Interface to non-doctor health professionals
An Artificial Intelligence (AI)
None of the above

Documents
Q17. Accepting new patients
https://surveys.cma.ca/link/survey24

SURVEY DATE
2017

FULL QUESTION
Q17. To what extent is your practice accepting new patients into your MAIN patient care setting? Please check only ONE.

TOPIC
Patient care

KEYWORDS
Access to services

RESPONSE CHOICES
No restrictions; practice is open to all new patients
Partially closed
Completely closed
Does not apply to my practice setting

Documents
Q17. Electronic tools used by patients
https://surveys.cma.ca/link/survey88

SURVEY DATE
2019

FULL QUESTION
Q17. Which of the following can patients in your practice do?

TOPIC
Patient care

KEYWORDS
Electronic records and tools

Electronic medical records

EMR
Electronic health record
EHR
Patient notes
Virtual care
Visit
Consult
e-scheduling
Online records
Online prescriptions
email

RESPONSE CHOICES
Request appointments online (i.e. advance access e-scheduling)
  Request prescription renewals online
  View information from their health record online (e.g. lab test results or immunization history)
  Electronically add measurements (e.g. blood pressure readings) to their electronic record
  Electronically add text and/or other documentation to their electronic record
  Visit with you virtually (i.e. online by video)
  Consult with you via email or text message
  None of the above
  N/A (e.g. hospital practice only)

Documents
Q18. Number of patients seen
https://surveys.cma.ca/link/survey25

SURVEY DATE
2017

FULL QUESTION
Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):

TOPIC
Patient care

Hours of work and workload
Access to services
On-call activities

KEYWORDS
Access to services

Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times

Documents
Q18. Providing on-call
https://surveys.cma.ca/link/survey104

SURVEY DATE
2019

FULL QUESTION
Q18. Do you provide on-call services?

TOPIC
Hours of work and workload
  - On-call activities
  - Access to services
  - Patient care
  - Oncall

KEYWORDS
On-call service
  - Workload
  - Oncall activities
  - Oncall

RESPONSE CHOICES
Yes
No

Documents
Q19a. Patient access for URGENT cases
https://surveys.cma.ca/link/survey26

SURVEY DATE
2017

FULL QUESTION
Q19a. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

TOPIC
Patient care

Hours of work and workload
Access to services

KEYWORDS
Access to services

Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times

RESPONSE CHOICES
same day
number of days

Documents
Q19. Average on-call hours
https://surveys.cma.ca/link/survey106

SURVEY DATE
2019

FULL QUESTION
Q19. Estimate your average number of on-call work hours per month:

TOPIC
Access to services

Hours of work and workload
Patient care
On-call activities
Oncall

KEYWORDS
Oncall

Time
Oncall activities
On-call hours
Workload

Documents
Q19b. Patient access for NON-URGENT cases
https://surveys.cma.ca/link/survey71

SURVEY DATE
2017

FULL QUESTION
Q19b. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

TOPIC
Patient care

Hours of work and workload
Access to services

KEYWORDS
Access to services
Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times

RESPONSE CHOICES
same week
number of weeks

Documents
Q20. Access to resources
https://surveys.cma.ca/link/survey27

SURVEY DATE
2017

FULL QUESTION
Q20. Rate your access to the following for your patients:

TOPIC
Satisfaction

KEYWORDS
Access to services

RESPONSE CHOICES
Operating room

Documents
Q20. On-call hours in direct patient care
https://surveys.cma.ca/link/survey109

SURVEY DATE
2019

FULL QUESTION
Q20. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

TOPIC
Access to services

KEYWORDS
Oncall

Documents