Q08. Provision of patient/clinical care
https://surveys.cma.ca/link/survey15

SURVEY DATE 2017
FULL QUESTION Q08. Do you provide patient/clinical care (either direct or indirect)?
TOPIC Patient care
Access to services
KEYWORDS Access to services
Clinical care
Indirect patient care
Patient care
Practice setting

Documents
Q09. Organization of practice (solo, group, etc.)
https://surveys.cma.ca/link/survey16

SURVEY DATE 2017

FULL QUESTION Q09. How is your MAIN patient care setting organized? Check ONLY ONE. (Note that a solo or group practice could also include another health professional who does not have her/his own caseload).

TOPIC Work setting
Patient care
Hospital setting
Collaborative practice

KEYWORDS Collaborative practice
Group practice
Hospital setting
Interprofessional
Partner
Patient care setting
Practice setting
Solo practice
Team practice
Work setting

RESPONSE CHOICES
Solo practice
Group practice – community based
Interprofessional practice – community based (physician(s) & other health professional(s) who have their own caseloads)
Hospital-based practice

Documents
Q10. Providing on-call
https://surveys.cma.ca/link/survey17

SURVEY DATE 2017

FULL QUESTION Q10. Do you provide on-call services?

TOPIC Patient care
On-call activities
Hours of work and workload

KEYWORDS On-call hours
On-call services
Work hours
Oncall
Workload
Oncall activities

Documents
Q11. Average on-call hours
https://surveys.cma.ca/link/survey18

SURVEY DATE 2017
FULL QUESTION Q11. Estimate your average number of on-call work hours per month:
TOPIC
Patient care
On-call activities
Hours of work and workload
KEYWORDS
On-call hours
Oncall activities
Oncall
On-call services
Work hours
Workload

Documents
Q12. Impact of national licensure on physician practices
https://surveys.cma.ca/link/survey83

SURVEY DATE 2019

FULL QUESTION Q12. If a national licensure system were implemented today, how likely would you be to: Highly unlikely Somewhat unlikely Unsure Somewhat likely Highly likely

TOPIC Access to services
       National licensure
       Patient care

KEYWORDS License
       Licensure
       Changes
       Portability
       Locum
       Virtual care
       Rural practice
       Access

RESPONSE CHOICES Seek out locum opportunities in other provinces/ territories
   Practise in multiple provinces/territories on an ongoing basis
   Provide virtual care (e.g., telemedicine) to patients in other provinces/territories
   Practise temporarily in rural/remote areas in other provinces/territories
   Participate in further training in another province or territory

Documents
Q12. On-call hours in direct patient care
https://surveys.cma.ca/link/survey19

SURVEY DATE
2017

FULL QUESTION
Q12. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

TOPIC
Patient care
On-call activities
Hours of work and workload

KEYWORDS
Clinical care
On-call services
On-call hours
Oncall
Oncall activities
Patient care
Work hours
Workload

Documents
Q13. Agreement that national licensure will improve access
https://surveys.cma.ca/link/survey85

SURVEY DATE 2019

FULL QUESTION Q13. To what extent do you agree that national licensure will improve access to care for Canadians?

TOPIC Access to services
National licensure
Patient care

KEYWORDS License
Licensure
Better
Patients
Access

RESPONSE CHOICES Strongly disagree
Somewhat disagree
Neither agree nor disagree
Somewhat agree
Strongly agree

Documents

Q13. Work hours
https://surveys.cma.ca/link/survey20

SURVEY DATE 2017

FULL QUESTION Q13. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes.

TOPIC Patient care
On-call activities
Practice management (e.g., overhead costs, paperwork)
Hours of work and workload
KEYWORDS
Administrative duties
Committee work
Indirect patient care
On-call services
Patient care
Practice management
Continuing medication education (CME)
Research
Teaching
Work hours
Oncall
Oncall activities
Workload

RESPONSE CHOICES
Direct patient care without a teaching component, regardless of setting
Direct patient care with a teaching component, regardless of setting
Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.)
Indirect patient care (charting, reports, phone calls, meeting patients’ family, etc.)
Health facility committees (academic planning committees)
Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.)
Research (including management of research and publications)
Managing your practice (staff, facility, equipment, etc.)
Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)
Q14. Hours on administrative forms
https://surveys.cma.ca/link/survey21

SURVEY DATE 2017
FULL QUESTION Q14. How many hours per week do you spend completing administrative forms on behalf of your patients (e.g. third party insurance forms)?

TOPIC Patient care
Practice management (e.g., overhead costs, paperwork)
Hours of work and workload

KEYWORDS 3rd party insurance forms
Administrative duties
Indirect patient care
Paperwork
Practice management
Workload

Documents
Q14. Provision of patient/clinical care
https://surveys.cma.ca/link/survey99

SURVEY DATE 2019
FULL QUESTION Q14. Do you provide patient/clinical care (either direct or indirect)?
TOPIC Access to services
Patient care
KEYWORDS Patients
Clinical care
Direct clinical care
Indirect clinical care
RESPONSE CHOICES Yes
No

Documents
Q16. Electronic tools used by physicians
https://surveys.cma.ca/link/survey103

SURVEY DATE 2019
FULL QUESTION Q16. Please indicate which of the following electronic tools you use in the care of your patients
TOPIC Patient care
Electronic records and tools
KEYWORDS Electronic medical records
EMR
Electronic health record
EHR
Patient notes
RESPONSE CHOICES Reminders for patient care
Ordering lab tests
Ordering diagnostic tests
Receipt of hospital visit and discharge information
Clinical decision support tool
Access to list of medications taken by a patient
Warnings for drug interactions
Interface to pharmacy/pharmacist
Access to lab test/diagnostic results
Referral to other physicians
Secure transfer of patient information
Access to provincial/territorial patient information systems
Interface to non-doctor health professionals
An Artificial Intelligence (AI)
None of the above

Documents
Q17. Accepting new patients
https://surveys.cma.ca/link/survey24

SURVEY DATE 2017

FULL QUESTION Q17. To what extent is your practice accepting new patients into your MAIN patient care setting? Please check only ONE.

TOPIC Patient care
Hours of work and workload
Access to services

KEYWORDS Access to services
Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times

RESPONSE CHOICES No restrictions; practice is open to all new patients
Partially closed
Completely closed
Does not apply to my practice setting

Documents
Q17. Electronic tools used by patients
https://surveys.cma.ca/link/survey88

SURVEY DATE 2019
FULL QUESTION Q17. Which of the following can patients in your practice do?
TOPIC Patient care
Electronic records and tools
KEYWORDS Electronic medical records
EMR
Electronic health record
EHR
Patient notes
Virtual care
Visit
Consult
e-scheduling
Online records
Online prescriptions
email
RESPONSE CHOICES Request appointments online (i.e. advance access e-scheduling)
Request prescription renewals online
View information from their health record online (e.g. lab test results or immunization history)
Electronically add measurements (e.g. blood pressure readings) to their electronic record
Electronically add text and/or other documentation to their electronic record
Visit with you virtually (i.e. online by video)
Consult with you via email or text message
None of the above
N/A (e.g. hospital practice only)

Documents
Q18. Number of patients seen
https://surveys.cma.ca/link/survey25

SURVEY DATE 2017

FULL QUESTION Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):

TOPIC Patient care
Hours of work and workload
Access to services
On-call activities

KEYWORDS Access to services
Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times

Documents
Q18. Providing on-call

https://surveys.cma.ca/link/survey104

**SURVEY DATE**

2019

**FULL QUESTION**

Q18. Do you provide on-call services?

**TOPIC**

Hours of work and workload
On-call activities
Access to services
Patient care
Oncall

**KEYWORDS**

On-call service
Workload
Oncall activities
Oncall

**RESPONSE CHOICES**

Yes
No

Documents
Q19a. Patient access for URGENT cases
https://surveys.cma.ca/link/survey26

SURVEY DATE 2017

FULL QUESTION Q19a. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

TOPIC Patient care
Hours of work and workload
Access to services

KEYWORDS Access to services
Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times

RESPONSE Choices
same day
number of days

Documents
Q19. Average on-call hours
https://surveys.cma.ca/link/survey106

SURVEY DATE 2019
FULL QUESTION Q19. Estimate your average number of on-call work hours per month:

TOPIC Access to services
Hours of work and workload
Patient care
On-call activities
On-call

KEYWORDS Oncall
Time
On-call activities
On-call hours
Workload

Documents
Q19b. Patient access for NON-URGENT cases

https://surveys.cma.ca/link/survey71

SURVEY DATE 2017

FULL QUESTION Q19b. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

TOPIC Patient care
Hours of work and workload
Access to services

KEYWORDS Access to services
Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times

RESPONSE CHOICES same week
number of weeks

Documents
Q20. Access to resources
https://surveys.cma.ca/link/survey27

SURVEY DATE 2017

FULL QUESTION Q20. Rate your access to the following for your patients:

TOPIC Satisfaction
               Patient care
               Hospital setting
               Access to services

KEYWORDS Access to services
               Appointment availability
               Clinical care
               Hospital
               Patient care
               Referral
               Satisfaction (professional)

RESPONSE CHOICES Operating room
               Endoscopy suites
               Procedural rooms
               Long-term care beds (e.g., nursing home, chronic care, etc.)
               Hospital in-patient care on an urgent basis
               Hospital care for elective procedures
               Routine diagnostic services (e.g., lab, x-rays, etc.)
               Advanced diagnostic services (e.g., MRI, CT, etc.)
               Home care
               Palliative care

Documents
Q20. On-call hours in direct patient care

https://surveys.cma.ca/link/survey109

SURVEY DATE
2019

FULL QUESTION
Q20. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

TOPIC
Access to services
Hours of work and workload
On-call activities
Patient care
Oncall

KEYWORDS
Oncall
On-call hours
Time
Workload

Documents