Q08. Provision of patient/clinical care
https://surveys.cma.ca/link/survey15

SURVEY DATE 2017
FULL QUESTION Q08. Do you provide patient/clinical care (either direct or indirect)?
TOPIC Patient care
Access to services
KEYWORDS Access to services
Clinical care
Indirect patient care
Patient care
Practice setting

Documents
Q09. How is your MAIN patient care setting organized? Check ONLY ONE. (Note that a solo or group practice could also include another health professional who does not have her/his own caseload).

TOPIC:
- Work setting
- Patient care
- Hospital setting
- Collaborative practice

KEYWORDS:
- Collaborative practice
- Group practice
- Hospital setting
- Interprofessional
- Partner
- Patient care setting
- Practice setting
- Solo practice
- Team practice
- Work setting

RESPONSE CHOICES:
- Solo practice
- Group practice – community based
- Interprofessional practice – community based (physician(s) & other health professional(s) who have their own caseloads)
- Hospital-based practice
Q10. Providing on-call
https://surveys.cma.ca/link/survey17

SURVEY DATE  2017

FULL QUESTION Q10. Do you provide on-call services?

TOPIC  Patient care
       On-call activities
       Hours of work and workload

KEYWORDS  On-call hours
          On-call services
          Work hours
          Oncall
          Workload
          Oncall activities

Documents
Q11. Average on-call hours
https://surveys.cma.ca/link/survey18

SURVEY DATE 2017
FULL QUESTION Q11. Estimate your average number of on-call work hours per month:

TOPIC Patient care
On-call activities
Hours of work and workload

KEYWORDS On-call hours
Oncall activities
Oncall
On-call services
Work hours
Workload

Documents
Q12. On-call hours in direct patient care

https://surveys.cma.ca/link/survey19

SURVEY DATE 2017
FULL QUESTION Q12. Estimate how many of your on-call hours each month are actually spent in direct patient care (e.g., phone, email, face-to-face):

TOPIC Patient care
On-call activities
Hours of work and workload

KEYWORDS Clinical care
On-call services
On-call hours
Oncall
Oncall activities
Patient care
Work hours
Workload

Documents

Q13. Work hours

https://surveys.cma.ca/link/survey20

SURVEY DATE 2017
FULL QUESTION Q13. EXCLUDING ON-CALL ACTIVITIES, how many HOURS IN AN AVERAGE WEEK do you usually spend on the following activities? Assume each activity is mutually exclusive for reporting purposes.

TOPIC Patient care
On-call activities
Practice management (e.g., overhead costs, paperwork)
Hours of work and workload
KEYWORDS
Administrative duties
Committee work
Indirect patient care
On-call services
Patient care
Practice management
Continuing medication education (CME)
Research
Teaching
Work hours
On-call
On-call activities
Workload

RESPONSE CHOICES
Direct patient care without a teaching component, regardless of setting
Direct patient care with a teaching component, regardless of setting
Teaching/Education without direct patient care (contact with students/residents, preparation, marking, evaluations, etc.)
Indirect patient care (charting, reports, phone calls, meeting patients’ family, etc.)
Health facility committees (academic planning committees)
Administration (i.e., management of university program, chief of staff, department head, Ministry of Health, etc.)
Research (including management of research and publications)
Managing your practice (staff, facility, equipment, etc.)
Continuing medical education/professional development (courses, reading, videos, tapes, seminars, etc.)
Q14. How many hours per week do you spend completing administrative forms on behalf of your patients (e.g. third party insurance forms)?

**TOPIC**
- Patient care
- Practice management (e.g., overhead costs, paperwork)
- Hours of work and workload

**KEYWORDS**
- 3rd party insurance forms
- Administrative duties
- Indirect patient care
- Paperwork
- Practice management
- Workload
Q17. Accepting new patients
https://surveys.cma.ca/link/survey24

SURVEY DATE 2017

FULL QUESTION Q17. To what extent is your practice accepting new patients into your MAIN patient care setting? Please check only ONE.

TOPIC Patient care
Hours of work and workload
Access to services

KEYWORDS Access to services
Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times

RESPONSE CHOICES No restrictions; practice is open to all new patients
Partially closed
Completely closed
Does not apply to my practice setting

Documents
Q18. Number of patients seen
https://surveys.cma.ca/link/survey25

SURVEY DATE 2017

FULL QUESTION Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):

TOPIC Patient care
   Hours of work and workload
   Access to services
   On-call activities

KEYWORDS Access to services
   Appointment availability
   Overworked
   Patient care
   Patient load
   Wait time
   Work hours
   Workload
   Wait times
   Waiting times

Documents
Q19a. Patient access for URGENT cases

https://surveys.cma.ca/link/survey26

SURVEY DATE 2017

FULL QUESTION Q19a. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

TOPIC Patient care
Hours of work and workload
Access to services

KEYWORDS Access to services
Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times

RESPONSE CHOICES same day
number of days

Documents
Q19b. Patient access for NON-URGENT cases
https://surveys.cma.ca/link/survey71

SURVEY DATE 2017

FULL QUESTION Q19b. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

TOPIC Patient care
Hours of work and workload
Access to services

KEYWORDS Access to services
Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times

RESPONSE CHOICES same week
number of weeks

Documents
Q20. Access to resources
https://surveys.cma.ca/link/survey27

SURVEY DATE 2017
FULL QUESTION Q20. Rate your access to the following for your patients:

TOPIC
Satisfaction
Patient care
Hospital setting
Access to services

KEYWORDS
Access to services
Appointment availability
Clinical care
Hospital
Patient care
Referral
Satisfaction (professional)

RESPONSE CHOICES
Operating room
Endoscopy suites
Procedural rooms
Long-term care beds (e.g., nursing home, chronic care, etc.)
Hospital in-patient care on an urgent basis
Hospital care for elective procedures
Routine diagnostic services (e.g., lab, x-rays, etc.)
Advanced diagnostic services (e.g., MRI, CT, etc.)
Home care
Palliative care

Documents
Q21b. Rating of collaboration
https://surveys.cma.ca/link/survey30

SURVEY DATE 2017

FULL QUESTION Q21b. How would you rate your interprofessional collaborative practice(s) in terms of optimal care for patients?

TOPIC Patient care
Collaborative practice

KEYWORDS Collaborative practice
Group practice
Interprofessional
Patient care
Team practice
Q21. Interprofessional collaboration
https://surveys.cma.ca/link/survey28

SURVEY DATE 2017

FULL QUESTION Q21. Do you participate in an interprofessional collaborative practice excluding the hospital environment and excluding referrals that do not involve ongoing collaboration on the patient’s care?

TOPIC Patient care
Collaborative practice

KEYWORDS Clinical care
Collaborative practice
Group practice
Interprofessional
Patient care
Partner
Team practice

Documents
Q22. Use of electronic records
https://surveys.cma.ca/link/survey31

SURVEY DATE 2017
FULL QUESTION Q22. Do you use electronic records to enter and retrieve clinical patient notes in the care of your patients?

TOPIC Patient care
Electronic records and tools

KEYWORDS EHR
Electronic health records
Electronic medical records
Electronic tools
EMR
Patient care
Patient notes
Patient record
Q23. Electronic tools used by physicians
https://surveys.cma.ca/link/survey32

SURVEY DATE 2017

FULL QUESTION Q23. Please indicate which of the following electronic tools you use in the care of your patients:

TOPIC Patient care
Electronic records and tools

KEYWORDS EHR
Electronic health records
Electronic medical records
Electronic tools
EMR
Patient care
Patient notes
Patient record

RESPONSE CHOICES Reminders for patient care
Ordering lab tests
Ordering diagnostic tests
Receipt of hospital visit and discharge information
Clinical decision support tool
Access to list of medications taken by a patient
Warnings for drug interactions
Interface to pharmacy/pharmacist
Access to lab test/diagnostic results
Referral to other physicians
Secure transfer of patient information
Access to provincial/territorial patient information systems
Interface to non-doctor health professionals

Documents
Q24. Electronic tools used by patients
https://surveys.cma.ca/link/survey33

SURVEY DATE 2017
FULL QUESTION Q24. Can patients in your practice do the following?
TOPIC Patient care
Electronic records and tools
KEYWORDS EHR
Electronic health records
Electronic medical records
Electronic tools
EMR
Patient care
Patient notes
Patient record
RESPONSE CHOICES Request appointments online (i.e. advance access e-scheduling)
Request prescription renewals online
View information from their health record online (e.g. lab test results or immunization history)
Electronically add measurements (e.g. blood pressure readings) to their electronic record
Electronically add text and/or other documentation to their electronic record

Documents