Q18. Number of patients seen
https://surveys.cma.ca/link/survey25

SURVEY DATE 2017

FULL QUESTION Q18. Please estimate the number of patients you see in a TYPICAL WEEK, EXCLUDING patient visits while you are on-call (on-call is defined as time outside of regularly scheduled activity during which you are available to patients):

TOPIC Patient care
Hours of work and workload
Access to services
On-call activities

KEYWORDS Access to services
Appointment availability
Overworked
Patient care
Patient load
Wait time
Work hours
Workload
Wait times
Waiting times

Documents
Q19a. Patient access for URGENT cases
https://surveys.cma.ca/link/survey26

SURVEY DATE
2017

FULL QUESTION
Q19a. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

TOPIC
Patient care
Hours of work and workload
Access to services

KEYWORDS
Access to services
Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times

RESPONSE CHOICES
same day
number of days

Documents
Q19b. Patient access for NON-URGENT cases
https://surveys.cma.ca/link/survey71

SURVEY DATE 2017

FULL QUESTION Q19b. Typically, if a patient visits your office or is referred to you, how long would that patient wait until the first available appointment WITH YOU OR YOUR PRACTICE?

TOPIC Patient care
Hours of work and workload
Access to services

KEYWORDS Access to services
Appointment availability
Overworked
Patient care
Patient load
Referral
Wait time
Work hours
Workload
Wait times
Waiting times

RESPONSE CHOICES same week
number of weeks

Documents
Q20. Access to resources
https://surveys.cma.ca/link/survey27

SURVEY DATE
2017

FULL QUESTION
Q20. Rate your access to the following for your patients:

TOPIC
Satisfaction
Patient care
Hospital setting
Access to services

KEYWORDS
Access to services
Appointment availability
Clinical care
Hospital
Patient care
Referral
Satisfaction (professional)

RESPONSE CHOICES
Operating room
Endoscopy suites
Procedural rooms
Long-term care beds (e.g., nursing home, chronic care, etc.)
Hospital in-patient care on an urgent basis
Hospital care for elective procedures
Routine diagnostic services (e.g., lab, x-rays, etc.)
Advanced diagnostic services (e.g., MRI, CT, etc.)
Home care
Palliative care

Documents
Q21b. How would you rate your interprofessional collaborative practice(s) in terms of optimal care for patients?

TOPIC
Patient care
Collaborative practice

KEYWORDS
Collaborative practice
Group practice
Interprofessional
Patient care
Team practice
Q21. Interprofessional collaboration
https://surveys.cma.ca/link/survey28

SURVEY DATE 2017

FULL QUESTION Q21. Do you participate in an interprofessional collaborative practice excluding the hospital environment and excluding referrals that do not involve ongoing collaboration on the patient’s care?

TOPIC Patient care
Collaborative practice

KEYWORDS Clinical care
Collaborative practice
Group practice
Interprofessional
Patient care
Partner
Team practice

Documents
Q22. Use of electronic records
https://surveys.cma.ca/link/survey31

SURVEY DATE 2017

FULL QUESTION Q22. Do you use electronic records to enter and retrieve clinical patient notes in the care of your patients?

TOPIC Patient care
Electronic records and tools

KEYWORDS EHR
Electronic health records
Electronic medical records
Electronic tools
EMR
Patient care
Patient notes
Patient record

Documents
Q23. Electronic tools used by physicians
https://surveys.cma.ca/link/survey32

<table>
<thead>
<tr>
<th>SURVEY DATE</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>FULL QUESTION</td>
<td>Q23. Please indicate which of the following electronic tools you use in the care of your patients:</td>
</tr>
</tbody>
</table>
| TOPIC | Patient care  
Electronic records and tools |
| KEYWORDS | EHR  
Electronic health records  
Electronic medical records  
Electronic tools  
EMR  
Patient care  
Patient notes  
Patient record |
| RESPONSE CHOICES | Reminders for patient care  
Ordering lab tests  
Ordering diagnostic tests  
Receipt of hospital visit and discharge information  
Clinical decision support tool  
Access to list of medications taken by a patient  
Warnings for drug interactions  
Interface to pharmacy/pharmacist  
Access to lab test/diagnostic results  
Referral to other physicians  
Secure transfer of patient information  
Access to provincial/territorial patient information systems  
Interface to non-doctor health professionals |

Documents
Q24. Electronic tools used by patients
https://surveys.cma.ca/link/survey33

SURVEY DATE: 2017

FULL QUESTION: Q24. Can patients in your practice do the following?

TOPIC: Patient care
Electronic records and tools

KEYWORDS: EHR
Electronic health records
Electronic medical records
Electronic tools
EMR
Patient care
Patient notes
Patient record

RESPONSE CHOICES:
- Request appointments online (i.e. advance access e-scheduling)
- Request prescription renewals online
- View information from their health record online (e.g. lab test results or immunization history)
- Electronically add measurements (e.g. blood pressure readings) to their electronic record
- Electronically add text and/or other documentation to their electronic record

Documents
Q25a. Changes made to practice

https://surveys.cma.ca/link/survey34

SURVEY DATE 2017

FULL QUESTION Q25a. With reference to the LAST 2 YEARS, please check all of the following changes you have already made:

TOPIC

- Retirement
- Practice relocation
- On-call activities
- Hours of work and workload

KEYWORDS

- Career transition
- Oncall
- Oncall activities
- On-call services
- Overworked
- Patient load
- Practice relocation
- Retirement
- Work hours
- Work location
- Work-life balance
- Workload

RESPONSE CHOICES

- Retired from clinical practice
- Reduced weekly work hours (excluding on-call)
- Increased weekly work hours (excluding on-call)
- Relocated my practice to another province/territory in Canada
- Practised in the USA
- Practised in another country

Documents
Q25b. Planned changes to practice
https://surveys.cma.ca/link/survey35

SURVEY DATE 2017

FULL QUESTION Q25b. With reference to the NEXT 2 YEARS, please check all of the following changes that you are planning to make:

TOPIC
Retirement
Practice relocation
On-call activities
Hours of work and workload

KEYWORDS
Career transition
On-call services
On call
On-call activities
Overworked
Patient load
Practice relocation
Retirement
Work hours
Work location
Work-life balance
Workload

RESPONSE CHOICES
Retire from clinical practice
Retire completely from medical practice
Reduce weekly work hours (excluding on-call)
Increase weekly work hours (excluding on-call)
Relocate my practice to another province/territory in Canada
Practise in the USA
Practise in another country

Documents
Q26. Overworked/underemployed
https://surveys.cma.ca/link/survey36

SURVEY DATE 2017
FULL QUESTION Q26. Describe your current employment situation.
TOPIC Satisfaction
Hours of work and workload
Employment status
KEYWORDS Career transition
Overworked
Employment status
Satisfaction (professional)
Underemployed
Unemployed
Work hours
Work-life balance
Workload
RESPONSE CHOICES Overworked in my discipline
Employed in my discipline to my satisfaction
Underemployed in my discipline
Not employed in my discipline

Documents
Q27. Satisfaction (professional life, balance)
https://surveys.cma.ca/link/survey37

SURVEY DATE 2017

FULL QUESTION Q27. Rate your satisfaction with each of the following:

TOPIC Satisfaction
Hours of work and workload

KEYWORDS Satisfaction (professional)
Work hours
Work-life balance
Workload

RESPONSE CHOICES Your professional life
The balance between your personal and professional commitments